St Leonards & St Ives



COMMUNITY NEWS

Chairman's report

A couple of weeks ago we held our quarterly committee meeting which, as usual, was lively with many topics under discussion. This year we have joined forces with the Village Hall Management Committee to arrange a programme of events that are jointly promoted to offer a range of social activities for anyone. You will see from our diary dates to the right that we already have a list for the next few months.

We are also happy to mention other events, like the wine tasting evening on 5 October, provided they are being held in the Village Hall. But note this newsletter is quarterly!

The last Quiz Night for 2023 is on 28 October, the next on will be 24 February, proceeds to the Village Hall.

We would love to welcome some new members to our committee and anyone can join. We also encourage the public to attend the quarterly meetings just to see what Home Watch does, with no commitment to join the committee! They are short meetings, normally not more than 90 minutes long. Please contact me or our secretary if you would like to attend a meeting. All our committee contact information is listed on the back page of this edition. We next meet on 6 September at 7pm in the Village Hall.

Brian Frecknall

Diary dates

30 Sept Race Night, buy a horse, bet at the Tote! We are not serving meals at this event but crisps, peanuts etc will be available from the bar. Proceeds of the event to the Village Hall. Contact

Marie Drake

5 Oct

Ringwood Twinning

Association are holding a

Wine Tasting evening in the

Village Hall at 7:30pm.

Saviour the flavour of

French and Spanish wines,

tickets £15, contact June

Dewin 07779 997879

28 Oct Home Watch Quiz night, tickets £15 with supper provided. Contact Marie Drake 01425 475733

24 Feb Village Hall Quiz night

All these events are open to everyone



Medical assistance OUT-OF-HOURS NUMBER Dorset and Hampshire patients

RING 111

If the patient deteriorates before a responder arrives

RING 999

In this edition

Community matters	2
Village Hall news	2
Trading Standards news	3
Ferndown Watch Community Office is back	4
East Dorset Urban policing area statistics	5
Computer Café	6-7
Community Café	8
Ladies Night	9
Will Home Watch still exist in 5 year's time	10
How to contact Dorset Police, Committee details	12

Community matters Here's a thought... part 2

As reported in part 1 in the Spring edition of this newsletter, we asked you for your thoughts on 'Looking to the future' of Home Watch (see page 6 of the Spring edition, or go to **2saints.org.uk/images/newsletter-83.pdf**) to review the article. The emphasis was 'what will members want in the future now electronic payments are common and reading everything on the web is the norm?'

Nearly all of the responses asked for the current system of coordinators collecting subs and delivering our publications; which we will continue to do although we don't know how much longer we can sustain this as we are losing so many coordinators due to age or infirmity.

So if you have any suggestions perhaps you could email them to **vivshomewatch@gmail.com** or bring them to our next committee meeting which starts at 7pm on 6 September, in the Village Hall.

The importance of numbers today

Is your number on the gate?

If you want your mail today,

Please make sure it's on display.

The sign may clearly say 'Chez Nous'

But is it really 22?

Please ensure your property is clearly identified to the emergency services and also to assist Home Watch co-ordinators, who deliver to the homes of around 1600 members.

If you need help to fix a number or a nameplate consult the Home Watch Nominated Traders List and I am sure someone will be able to assist. If you've lost your copy of the list (its yellow this year,) go to 2saints.org.uk/images/traders-list-2023.pdf.

Contributions to Community News are always welcome but are subject to being edited or shortened. Photographs are only reproduced when of suitable quality and when space permits. Any views or opinions expressed in this publication unless specifically stated otherwise are those of the writer.

Village Hall news

For anyone who doesn't know about our local village hall, St Leonards and St Ives Village Hall in Braeside Road is one of the largest village halls in Dorset. We have three halls with two kitchens, toilets, two disabled toilets and baby changing units. The main hall also has a large stage. The hall is run as a charity by a committee of volunteers who meet monthly to manage the building. Our income mainly comes from hirers, but of course there is always a lot of general maintenance work to be done on the hall as it is over 40 years old and so we need to look at other sources of generating income.

We have been lucky over the last few years in receiving grants to help us with the major repairs and renovation needed to keep the hall in good condition. We are hoping to do some more work in the next year and are actively looking for grants. Last year we had solar panels put on the roof and we now have, thanks to the Parish Council who provided a grant, two batteries installed so that we can store the extra power.

We held our latest fund-raising event, a Sunday Funday, on Sunday 11 June 2023. It was very similar to the very successful Jubilee event held last year. It was held in the Village Hall and adjacent field. We had lots of events, including The Bubble Man, Colin Philips an illusionist and magician, plus the very popular country singer, Aime Knight. We also had Tucky's burger van, the Dough Box for pizzas, and an ice cream van plus our ever popular, Pimms tent. For the children's entertainment there was a bouncy castle and an inflatable human football table, amongst other things. There were various stalls, a cash bar and the Community Café providing hot drinks, cakes and sausage rolls in the village hall. Unfortunately the weather let us down in the morning but thankfully the rain stopped at lunchtime and we had a good turnout.

On Saturday 30 September we are holding a Race Night with bar and bar snacks. These have always been very popular in the past. For more information and to book your horse, race, etc please contact Marie on **01425 475733** or mariestlshall@yahoo.com.

Margaret Goringe, Chairman

Trading Standards news



Finding reliable trades people can often be a gamble. However, Dorset Council Trading Standards can easily help you identify businesses with a good trading history and excellent customer satisfaction.

Many businesses across Dorset have signed up to the national 'Buy with Confidence' scheme, giving local people a wide choice of established traders committed to fair trading and good customer service. This helps protect you as a consumer and it helps support reputable local businesses.

'Buy with Confidence' covers all kinds of work, from plumbing and decorating to car servicing and gardening, carried out by local businesses all over the county and beyond.

Our members are visited in person and audited by Trading Standards officers to make sure they comply with consumer protection laws.

We take customer references and make sure complaint procedures are in place if needed.

In addition, to give you peace of mind, criminal record checks are undertaken for staff who work in or around your home.

It doesn't stop there! Once a business joins 'Buy with Confidence' they are monitored by Trading Standards through customer feedback, complaint monitoring and re-audits.

We would always encourage you to choose a Dorset-based trader. However, as the 'Buy with Confidence' scheme is also run by all neighbouring local authorities, then the pool of Trading Standards approved traders is much greater than just those who are based in the Dorset area.

Other trader approval schemes are available, but remember, only 'Buy with Confidence' has this level of Trading Standards approval, alongside access to the national Citizens Advice database of consumer complaints, which allows us to truly vet a business.

To find a Trading Standards approved 'Buy with Confidence' trader, visit the national 'Buy with Confidence' website at:

buywithconfidence.gov.uk

where you can search for local traders around your postcode. Alternatively, call the Citizens Advice consumer helpline who can search for you on 0808 223 1133.

For further advice, or to report a scam to Trading Standards, call the Citizens Advice consumer helpline on **0808 223 1133**



This vehicle was parked up on Woolsbridge Road, just past the Lions Lane junction in the Ashley Heath direction.

A young mum with a pram had to resort to going out into the road to get by, as did an elderly lady with a shopping trolley.

Just imagine if a blind person was on the street as well.

There are no yellow lines but it is illegal to park on pavements as the latest Highway Code states:

145. You MUST NOT drive on or over a pavement, footpath or bridleway except to gain lawful access to property, or in the case of an emergency.

Ferndown Watch Community Office—Product List





FERNDOWN WATCH COMMUNITY OFFICE PRODUCT LIST **AVAILABLE FROM 26 April 2023**



LED GUARDCAM Home security

Detects intruders, floodlights the area, captures 60,000 stills or 750 videos, issues an audible warning

£115.00 per unit to order



ALARMED PADLOCK **Perimeter Security**

Ideal for bikes, motorcycles, oil tanks, machinery, tools and equipment

£11.00 per unit



MOTION SENSOR ALARM Now with remote control

Ideal as a shed/garage/caravan alarm, can also be

£10.00 per unit



WEATHERPROOF PADLOCK

Steel laminated body, double locking, hardened steel, chrome plated shackle 40mm

£5.00 per unit



BIKE MARKING Helps keep your bike safe

Tamper proofs labels and registration on the National Bike Register, tracks stolen bikes back to owners

£5.00 per bike



CYCLE PADLOCK ALARM

Secure your cycle or tools

Similar to Alarmed Padlock but with a longer reach enabling cycle to be attached to a safe point.

£8 per unit



CYCLE D LOCK Protect your bicycle

Supplied with bracket to make it easy to transport, made from hardened steel

£8.00 per unit



BIKE OR SCOOTER ALARM Protect your vehicle

Detects movement and sounds 130 dBs alarm if your bike or scooter is moved, key operated

£5.00 per unit



SIGNAL BLOCKER Protect your electronic car fobs

Criminals can steal your car using electronic data, this device protects your fob, and also stops you using your mobile phone when driving

£3 per unit



PANIC ALARM Personal protection

Ideal for those who fear attack when out alone, Complete with built in torch and batteries

£3.00 per unit



BATTERIES

LR44 £1 per strip CR2032 £1 per strip 312 £2 per strip



BATTERIES

PP3 £1.50 each AA 50p each AAA 50p each



WINDOW VIBRATION ALARM **Protect your windows**

Self adhesive tape and warning sticker, batteries included, fits any window or patio door

£3.00 per unit



PURSE CHAIN

Protect your purse

Connects your purse to your bag, This popular item is now back in stock, but with no trolley token

Free to Watch members *



KEY SAFE

Keep a spare key outside your home

Combination code. Police approved.

£53.00 per unit



COMPOSTABLE BAGS

For food waste

For use in your food waste bin, available in rolls of 25

£2 per roll



SECURE RING **UPVc Door Restrictor**

Prevents full opening of your door, suitable for left or right hand opening.

£16.00 per unit



NUMBER PLATE SECURITY KIT Protect your number plates

Kit consists of 5 sizes of non return screws (4 of each), black, white and yellow covers, instructions

£1.50 per kit



SELECTA DNA Property Marking

Easy to apply, invisible to the naked eye, glows under UV light, each kit is unique, central registration

£30.00 per kit



CARD DEFENDER

Protects your Contactless Card

Prevents your confidential details being stolen by

50p each



We're back in the Barrington Centre!

We are open from 10am until 12 noon on Tuesdays to Fridays, you can call us on:

01202 894242

or you can email us on:

ferndowncommunityoffice@btconnect.com

East Dorset Urban policing area

Crime statistics —April 2023

This map shows the East Dorset Urban Police Team area stretching from Verwood to Corfe Mullen. Currently this whole area is staffed by just 12 officers in total.

At this magnification it appears that there were only two crimes in our Home Watch area (one anti-social behaviour and one violent or sexual offence in April, the latest month published.

Taking the magnification back one step provides more information which is listed below. But you can clearly see that we are fortunate not to be seeing the levels of crime elsewhere.

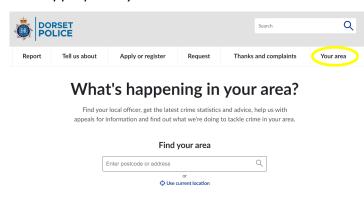
Now the total is 16 and the breakdown is:

Moors Valley	Antisocial behaviour	1	
	Shoplifting	1	
St Ives	Antisocial behaviour	3	
	Violent/sexual offence	2	
	Public order	1	
	Other crime	1	
St Leonards	Criminal damage/arson	2	
	Burglary	1	
	Other theft	1	
	Other crime	2	
Matchams View Public order			

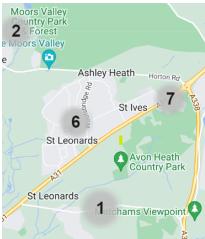
Dorset Police website

This was revamped in March and is easier to follow now. These crime statistics were available by clicking the 'Your area' tab and inserting a local postcode.

They say "Following the launch of our new website, we have seen a huge increase in the quality of information captured on digital reports completed via our website, ensuring we're able to record crimes effectively and task officers and staff appropriately."







There have been other changes but most importantly the website advises that:

"Our non-emergency email was withdrawn from 5 June 2023 and digital contact should be made via our website. Alternatively, you can still contact us for non-emergency enquiries by calling 101."

Finally, our officers are:

2404 Joe Turner (Inspector)

1309 Steve Payne (Sergeant)

1451 Jane Moore (Sergeant)

0207 Mark Creasey (Police Constable)

0414 Kate Davies (Police Constable)

1571 Sam Berry (Police Constable)

1757 Julia Ratcliffe (Police Constable)

2927 Phil Robbins (Police Constable)

2931 Kevin Miller (Police Constable)

5104 Adam Fitzwalter (PCSO)

5528 James Marsh (PCSO)

5923 Nicola Sykes (PCSO)

Computer Café ... it's safety all the way

Why are email accounts so important?

(This article has been provided by Action Fraud)
Your emails contain a lot of information about
you, so it's crucial you make your email
password strong. If criminals get into your email
account, they could access personal information
that could be used to scam you or others. To
make it harder for them, always use an email
password that you haven't used elsewhere.

Your email inbox can also act as a 'gateway' to your other accounts. Once they can access it, a criminal could use the 'forgot password' option to request emails enabling them to get into other accounts, such as your social media.

How to secure your email account Your email password

Using a combination of three random words creates passwords that are long enough and strong enough. Avoid words that can be guessed, like your pet's name or birth month. Adding numbers and symbols is a good way to make your password even harder to guess.

Turn on 2-Step Verification (2SV) for your email accounts

2-Step Verification (2SV) also know as Two Factor Authentication (2FA(gives you twice the protection so even if cyber criminals have your password, they can't access your email accounts.

2SV works by asking for more information to prove your identity. For example, getting a code sent to your phone when you sign in using a new

device or change settings such as your password.

You **won't** be asked for this every time you check your email.



How to turn on 2-Step Verification (2SV) or 2FA

- Turn on 2SV for Outlook
- Turn on 2SV for Gmail
- Turn on 2FA for iCloud

If you are using an email service that does not offer 2SV or 2FA, please consider switching to an email provider that does.

How to check if one of your online accounts may have **been** compromised

Services such as **haveibeenpwned.com** can tell you if your personal information or any of your account passwords have been made public in a major data breach.

If you have been affected by a data breach, you can find some useful information **here** from the National Cyber Security Centre on how to how to protect yourself from the impact of data breaches.

For more advice on how to stay secure online, please visit cyberaware.gov.uk.



Get Safe Online leaflet

Every time you use visit a website, send or receive a message or email, buy or book anything online, comment on a post, upload a photo or find directions on your phone, you're adding to your digital footprint.

The internet provides many positive experiences, but we could probably all benefit from thinking more about the trail we leave online.

Your digital footprint is part of your online history and can potentially be seen by other people, or tracked and held in multiple databases, however careful you are with your privacy settings.

The Get Safe Online campaign considers what might happen as a result of your digital footprint, and provides tips and advice on what you can do to protect your

digital trail. Click this link **getsafeonline.org** for further details.

And to get a copy of their full leaflet click here

What goes online, stays online.

What does your digital footprint look like?



GET

SAFE

ONLINE

Computer Café ... it's still safety all the way!

The National Trading Standards (NTS) Scams Team helps tackle mass marketing scams and disrupts the operations of perpetrators behind mail scams.

NATIONAL TRADING STANDARDS Protecting Consumers Safeguarding Businesses

It works in partnership with agencies across the country to identify and support victims of mass marketing fraud.

The team provides guidance, best practice and establishes a centre of excellence to assist local authorities in supporting local victims and taking local enforcement action.

Anyone can be a **Friend Against Scams** and make a difference in their own way. With increased knowledge and awareness, people can make scams part of everyday conversation with their family, friends and neighbours which will enable them to protect themselves and others.

Anyone can learn about the different types of scams and how to spot and support a victim by attending a Friends Against Scams awareness session; these are run across the UK.

Alternatively, you can complete an online learning session in the comfort of your own home, at work or wherever is most convenient for you. The online learning is available as an interactive version or as a video, so you will be able to learn about scams in a way that suits you. Find your nearest session or the online training here.

Eco scams

Since the beginning of this year the NTS Scams Team has seen a growing trend of so called 'green deal' scams. With the huge rises in gas and electricity prices the criminals are preying on our worries and are claiming to be able to provide a solution to these concerns.

It starts with a phone call out of the blue from 'your local energy adviser'; or similar, stating that you are entitled to a **government grant** for energy saving products like loft insulation or solar panels and can save thousand of pounds by installing the products. Once they have hooked you they will ask for a small administration fee to process the application. All they are after is your personal and financial information so they can



take money from your bank account. Once they have this you won't hear from them again and the money is gone. If you receive one of these calls you should report it to Action Fraud and contact your bank immediately.

Scam text warning

This scam is prevalent at present, you receive a text message, supposedly from a family member or friend and asks you to text them on a different number as their phone is 'broken'. The message tells them it is urgent and to text them as soon as they see the message. Typically it goes like this:

"Hello Mum, I had an accident this morning and my phone is totally broken. I'm using a friend's telephone to text you now. Please text my new number (inserted number) asap. It's important."

This progresses to asking for money. You should try to confirm the story by contacting the original (correct) number/or a family member or friend.

If you think someone is trying to trick you into giving them money or personal information contact Action Fraud and if it's an out of the blue email, that seems suspicious, forward it to: report@phishing.gov.uk.

Finally the Computer Café mentors love to see you but please book in advance to be certain of our full attention! Or drop in and take a chance!



Community



Café

The Community Café runs in the Village Hall annexe every Wednesday from 9:45 to 11:45am.

Everyone is welcome, come on your own or bring a friend.

We hold a weekly raffle with the proceeds going to two charities chosen by our customers.

We have just made our annual donation of £500 each to last year's charities: Hampshire & IOW Air Ambulance and Helpful Hounds Assistance Dogs.

HEATHERLANDS SHORT MAT BOWLS CLUB

T LEONARDS & ST IVES VILLAGE HALL. BRAESIDE ROAD, ST LEONARDS, RINGWOOD BH24 2PH



If you would like to give it a try, please contact - **Ken Lever 01202 570461** or **email ken.lever@yahoo.co.uk** We look forward to meeting you!

Do you speak Martian?

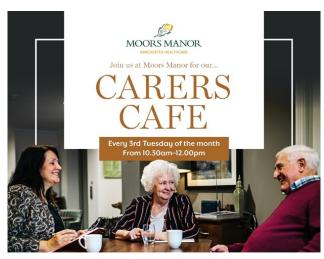
No nor do we!



So for help, in plain English, with your PC, phone or tablet come into the Computer Café On Fridays between 9 and noon.

You can find us in the Russell Room at St Leonards & St Ives Village Hall BHZ4 ZPH or call 01425 476558 for more information.

English-speaking Martians welcome!



Are you caring for a relative or a friend?
Would you like to meet people in a similar situation?
Would you like the opportunity to gather information and advice?
Would you like some time for you?

Why not come along to our Carers Café and meet like-minded individuals in friendly surroundings.



To find out more contact Carol Davies on 07736 133 445 or carol.davies@prama.uk

Moors Manor Care Home

243 Ringwood Road, Ringwood, BH24 2DW

Tel: 01202 863610 • www.barchester.com

Residential Care • Dementia Care • Respite Breaks



LADIES NIGHT

AT THE ST LEONARDS RACES SATURDAY 30 SEPTEMBER



First race starts at 7pm

8 exciting horse races

£1 per bet on the Tote

£3 to name a jockey

£5 to buy and name a horse

£5 entry tickets

£20 to sponsor and name one race

Bar and bar snacks available

All at the Village Hall, Braeside Road BH24 2PH

Contact Marie on 01425 475733 mariestlshall@yahoo.com

This fundraising night is being arranged by the Village Hall Management Committee which is a registered charity number 270967

Will Home Watch still exist in 5 year's time?

The answer is possibly NO if members and coordinators continue to haemorrhage at its current rate!

There has been a loss of approximately 120 members and ten coordinators in the last year.

There are two key concerns: the difficulties in recruiting new coordinators, and adding committee members.

Without these two issues being resolved the eventual result will be the sad closure of Home Watch, possibly within the next five years. This will be a real shame for the whole community of St Leonards and St Ives, despite a strong membership of around 1600 at the end of 2022.

There have been regular requests through this newsletter and through the Facebook group. Despite this, over the last six months, there has not been one new member come forward to join the committee. Likewise no replacement coordinators have been found for approximately 12 roads. Six of those roads had been without a coordinator for two or more years and reluctantly we had to remove them from the scheme due to the lack of coordinator. This has led to the loss of approximately 120 members and £240 of valuable funds.

The existing committee will likely need a refresh. All members have served for five or more years and several for over ten years. Some of these committee members want to move on due to age, health and infirmity issues.

Currently several committee members hold dual roles. As an example, Brian, the chairman, has been wanting to retire for the last three years,

Viv has being doing triple roles during this time and the membership secretary has been wanting an assistant for the last two years.

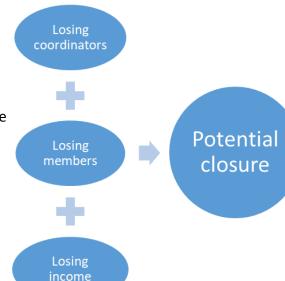
Being a committee member and a coordinator really does not take up much time.

Street coordinators duties are to provide a pivot point in their road, someone who may be able to help resolve

simple problems for neighbours, deliver the newsletter and traders list four times a year and collect the annual subs. This requires a commitment of around 12 hours per year!

Several of our committee members are also street coordinators, so their annual commitment is more like 25 to 40 hours per year. This includes attending 90 minute to two hour committee meeting four times a year and a two hour annual general meeting. With a little more time they take on specific roles such as Chair, but can do even more if time permits; arranging the social events and creating the literature, etc.

If you can help and would like further information please contact Keith via kphomewatch@btinternet.com or vivshomewatch@gmail.com



Vacancies exist in the following areas:

Whitfield Park Avon Park Oaks Drive (part)

Boundary Lane (part) Post Office Lane Laurel Lane

Shelley Close Wayside Road (part) Sandy Lane x 2 parts

Hazlemere Drive Pinewood Road School Lane

Dryden Close Beech Lane ______



How to contact Dorset Police

We appreciate that many people prefer to speak to a human when reporting or requesting information, but like so many other services online is often the only way.

So if you can go online, or a friend or relative can help you, this is also the fastest way of ensuring that you can report or request information from the police.

If that is impossible you can still telephone:

- * 999 for genuine emergencies
- * 101 for non-emergencies, but you can no longer email 101

The new website is more easy to use and the reporting options are very clearly laid out. Dorset Police are asking members of the public to use

these web forms when contacting them digitally instead of sending an email to ensure we have all the relevant information we need and can respond as efficiently as possible – meaning we get you the advice, information and help you need as soon as possible.

Emergency contacts for deaf, hard of hearing or speech impaired:



Use textphone on 18000



British Sign Language (BSL) users please use our video relay service



Or text 999 if you are registered with the **emergency SMS service**

Committee contact details ELECTED MEMBERS:					
VICE CHAIRMAN	VACANT				
MINUTES SECRETARY	Wendy Gulliver	wendyg2@btinternet.com	01425 473302		
TREASURER (Temporary)	Brian Frecknall	v.frecknall@btopenworld.com	01425 476558		
HOME WATCH SIGNS	Garry Gulliver	gghomewatch@btinternet.com	01425 473302		
MEMBERSHIP SECRETARY	Keith Pegram	kphomewatch@btinternet.com	01425 461480		
NEWSLETTER EDITOR	Viv Frecknall	vivshomewatch@gmail.com	01425 476558		
SOCIAL MEDIA (Facebook and Nextdoor groups)	Keith Pegram	kphomewatch@btinternet.com	01425 461480		
TRADERS LIST	Marie Drake	mariehomewatch@yahoo.com	01425 475733		
COMMUNITY NOTICEBOARDS	John Stevens	stevensno86@outlook.com	01425 483364		
COMMITTEE MEMBERS	Norman Drake, Debby and John Morrow, Norman Walters				
NOMINATED REPRESENTATIVE	ES:				
Parish Councillors	Alan Davies, Barry Goringe				
East Dorset Urban Neighbourhood Policing Team—Ferndown	Sgt Steve Payne, PC Kate Davies, PCSOs James Marsh, Adam Fitzwalter, Phil Robbins	ferndowncentral-npt @dorset.pnn.police.uk	When on duty: 101		

Home Watch members are welcome to attend our committee meetings particularly if they are interested in joining the committee. Our meetings are normally at 7pm in the Russell Room at the Village Hall. They are held on the first Wednesday in March, June, September and December and last about two hours, generally with refreshments.

If you would like to see the committee in action all you need to do is contact our secretary, Wendy, whose details are above, preferably about a week before so we can ensure you receive the agenda and any relevant papers in advance. You will be able to speak at any time but you will not be able to vote in any decision-making discussions.



Volunte<mark>eri</mark>ng is <mark>fun</mark> a<mark>nd rewarding</mark>

