



COMMUNITY NEWS

Chairman's report

You may remember that in the last newsletter we were advising you that the Home Watch may have to close unless we could recruit more Committee members. I am very pleased to report that following publication we have eight members who have come forward to help with running the watch.

This is an amazing outcome, it means that the watch will continue and I will stay as chairman until April 2020. We would like to thank all the new committee members and look forward to working with them. In the next newsletter we will publish details of the new people and the posts they will be taking on.

This of course means that the Extraordinary General Meeting on 2 February 2019 has been cancelled.

We will of course be holding our usual AGM during April and are planning a Keep Safe seminar in cooperation with our Neighbourhood Policing Team to follow the AGM. Normally we would hold a party but as the future was uncertain the committee postponed plans for a spring party. However, we still have plans up our sleeves and will be announcing our next social event in March. To be ahead of the game, keep an eye on our Facebook and Nextdoor social media pages, and our website as the party details will be published on those first. Final details will be given in the March newsletter.

In the meantime, I would like to wish you all a happy and prosperous New Year.

Brian Frecknall

Annual AGM and Keep Safe

The committee are delighted to announce that the 19th Annual General Meeting will be taking place on **Saturday 27 April 2019** in the Village Hall, Braeside Road, BH24 2PH.

We will be featuring a **Keep Safe** seminar and exhibition before and after the AGM and finish the day off with a high tea, including sandwiches and cakes! Admission is free to any members, but will be limited to 100 guests. We would particularly ask coordinators to attend as it will be the last chance to hand over the 2019 subs to Keith, our Membership Secretary.

The event opens at 2pm when guests can view the various exhibitions and talk to members of Dorset Police and Dorset and Wiltshire Fire and Rescue.

The AGM will talk place at 3pm and last about 20 minutes. This will be followed by short, sharp presentations on how to avoid fraud, scams, cybercrime and generally keeping you and yours safe.

Afternoon tea will be available from 4pm and the meeting will close around 5pm. Please email vivshw@outlook.com or call 01425 476558 to secure your afternoon tea tickets.



Medical assistance

OUT-OF-HOURS NUMBER

Dorset and Hampshire patients

RING 111

If the patient deteriorates before a responder arrives

RING 999

In this edition

- Are you a good neighbour? Village Hall news..... 2
- NHS Retirement Fellowship, Probus..... 3
- Disconnected ramblings! 3
- What is mediation? Committee Listing 4
- Community Office 5
- Neighbourhood Policing Team report 6
- Computer Cafe 7
- St Ives Primary School News 8

Community matters

Are you a good neighbour?

One of the tenets of being a Home Watch member is that you are a good neighbour. From time to time we receive complaints from members, almost always about the bad things that people do: throwing poo bags into gardens, parking thoughtlessly, etc. There is more to being a good neighbour than just avoiding those types of behaviour, good neighbours also:

- * look out for each other, for example: by keeping an eye on the house, taking in parcels, etc
- * are sociable and friendly, happily stop for a chat or offer a coffee, and generally make themselves known
- * are practically helpful not just taking in the parcels but doing simple jobs that perhaps the neighbour can't do themselves
- * are kind caring and respectful and in particular think about the impact they have on their neighbours

So what can we do to be a better neighbour? We all lead increasingly busy lives and while we often think we're being a good neighbour, how well do we really know our neighbours? For those of us who want to be a good neighbour taking a little extra time to build meaningful relationships with the people around us helps to strengthen our communities and make them safer places to live—which is exactly what most members in this watch try to do, so keep up the good work!

Keep in touch with Home Watch!

If you have a Facebook account, from any internet browser type:

facebook.com/groups/920724138090781/

or search within Facebook for:

St Leonards & St Ives Home Watch



If you are a member of Nextdoor you can join our St Leonards and St Ives Home Watch Group by logging in and scrolling down to Groups

Or keep up to date via our website
2saints.org.uk

Village Hall news

Hello everybody,

As many of you have seen several improvements to the Village Hall have been made. This includes the annexe being completed for which we owe Barry Goringe a big thank you for all his hard work. We have also been able to purchase 120 soft seated chairs and added to our stock of tables.

The chairs are now stored in the new extension, giving a lot more space in the lobby. This gives a more open effect and now means we have extra space. The front doors are on order and will be fitted in the New Year plus a single fire door to conform to health and safety requirements.

At this time I would like to thank organisations and members of the public who have given donations. We greatly appreciate this, for without these kind contributions we would not be able to keep updating the hall.

We have had a lady offering to be a trustee which gives us one of the extra trustees we have been advertising for. However, we still need more, especially someone to join us in a fund raising capacity—they would add strength to our committee.

Once again I would like to thank our Vice Chairman for all his hard work—it has been invaluable.

Thanks to you all as well,

Ann Warman 01425 476319

St Ives Primary & Nursery School

Summer Fair 2019

Saturday 15th June

12 - 3pm

Fun activities • BBQ
Stagecoach performance
Stalls • Kids games • Bar
Tea, Coffee & Cakes

Everyone welcome!

If you wish to have a table at the Fair please contact the school or SISainfo@stivespta.com

sisa PTA
St Ives School Association

NHS Retirement Fellowship



The East Dorset & Ringwood Branch of the NHS Retirement Fellowship is for all those (and their families and friends) who have worked in any health or social care profession and aims to support its members through

the provision of social, leisure, educational and welfare activities.

Every month we listen to a speaker or have a “members’ morning” and we arrange outings to both local and national places of interest. We also organise group meals at local restaurants and hold an annual Garden Tea Party hosted by group members.

We meet at 10:00 am on the second Tuesday of each month at the St. Leonards Village Hall, Braeside Road, BH24 2PH.

For a friendly chat and further information please contact our Branch Secretary, Jenny, on 01202 876560 or joh2lou@talktalk.net or alternatively our Membership Secretary, Helen, on 01425 480202 or at h.nield@btinternet.com



Ferndown PROBUS Club

PROBUS is a club for retired men. The Ferndown branch meets on the first Wednesday of each month at Dudsbury Golf Club,

Ferndown, commencing at 12 noon. Meetings comprise a three-course luncheon followed by a talk, on a diverse range of subjects, given by invited speakers.

Subjects for 2019 include ‘Mayhem and Murder’, ‘The Trans-Siberian railway’, ‘Hidden corners of the New Forest’, ‘India’s Golden Triangle’, ‘History of Cunard and the stars who sailed on her’, ‘The Alamo’, ‘Campaign to Coronets’, ‘Waterways of Southern England’ and ‘The strange case of Cromwell’s head’.

We also hold a coffee morning at the same venue on the second Wednesday of each month for members and their partners.

Social gatherings are arranged throughout the year, including outings to places of interest, restaurant lunches/dinners and trips supporting local events.

New members will be made most welcome at this friendly club. For further details please ring the secretary on 01202 875757 or email ferndownprobusclub@gmail.com.

Disconnected ramblings!

My neighbour has just had solar panels installed. This reminds me that, if you are interested, you need to get on with it—the Government will shortly close its subsidy plan. There are two main systems. In one you buy the panels and installation, in return the Government, via your energy supplier, pays you at a high rate for all the units you feed into the grid. In addition, your electricity bill is reduced because when you feed power into the grid the meter stands still (originally it used to go backwards, but they soon cottoned on to that!) The other system costs you nothing, but the subsidy goes to the installer whilst you still benefit from lower bills.

The thing to bear in mind is that if you buy the system it is yours and can be sold with the property, whereas there can be legal complications if the system belongs to the installer.

The contract with the Government runs for 25 years, after which payments will cease but you will still enjoy lower fuel bills. I know it is worthwhile – I got in at the start, when both installation costs and subsidies were twice what they are now. Since that time, I have enjoyed an annual return of 8 to 9% on my investment.

Our winter weather is as unpredictable as ever, but the advice remains the same—keep warm but don’t waste heat through badly-fitting doors and windows.

Most of our potholes seem to have been fixed now, and what heaven it has been to have all lanes open on the Spur Road, especially if you go that way to work or, like me, have regular trips to the hospital. Alas we are now returning to jams!

I wish everyone a happy and healthy New Year.

Bob Pugh janetbbpgh@btinternet.com

Your Village Hall urgently needs you

If you have between 12 and 30 hours a YEAR free please think about joining our hall committee. Due to age and health we really need some newer blood to help us continue.



Volunteering is fun and rewarding

MEDIATION DORSET

Helping to build bridges between people in dispute



Mediate don't Litigate

Mediation Dorset provides a free mediation service to private individuals to help resolve disputes between people involving issues such as

- | | |
|-----------------------|------------------|
| Noise | Verbal abuse |
| Parking | Rubbish |
| Pets | Trees and hedges |
| Anti-social behaviour | Boundaries |

As a charity we are funded by grants and donations and have supported the community for over 20 years

For more information
contact Mediation Dorset
Telephone: 01305 257717
info@mediationdorset.co.uk

What is mediation?

Mediation is a voluntary process in which the mediators help people who are in dispute to work together to solve their problem. The solution is chosen, negotiated and agreed by the people themselves.

Mediation is totally confidential and independent of the police, local authority or any other authority. It is increasingly accepted as an effective way of dealing with disputes. Mediation has been used effectively for many years to resolve disputes between neighbours, in the workplace, in schools, between family members and to resolve the effects of interpersonal tensions.

Mediation Dorset provides a high quality conflict and dispute resolution service for the people of Dorset and surrounding counties. We are a voluntary charitable group, supported by many of Dorset's local authorities, businesses, courts, housing associations, schools, police and support agencies. We are administered and managed by a board of trustees and directors come who bring a range of skills from a broad and diverse background.

Currently we have 24 volunteer trained mediators working actively throughout the county. To find out more go to mediationdorset.co.uk.

Committee contact details

ELECTED MEMBERS:

CHAIRMAN	Brian Frecknall	v.frecknall@btopenworld.com	01425 476558
VICE CHAIRMAN	Pat Tester	pat_brian@talktalk.net	01425 483579
MINUTES SECRETARY	Pat Sullivan	msullivan038@gmail.com	01425 478162
TREASURER & EDITOR	Viv Frecknall	NEW email: vivshw@outlook.com	01425 476558
MEMBERSHIP SECRETARY	Keith Pegram	kphomewatch@btinternet.com	01425 461480
TRADERS LIST	Elaine Smith	elaineshomewatch@58lions.co.uk	01425 461022
HOME WATCH SIGNS	Norman Walters	4 St Ives Wood (no email)	01425 480731
WINTER COORDINATOR	Bob Pugh	janetbbpgh@btinternet.com	01425 472029
COMMITTEE MEMBERS	Tony & Ros Alderton, Wendy Gulliver, Norman Drake		

NOMINATED REPRESENTATIVES:

Parish Councillors	Ann Warman and Alan Davies		
East Dorset Police – Neighbourhood Policing Team	Tim Travers, Steve Knight, James Marsh, Laura Whalley and Adam Fitzwalter	westmoors-npt@dorset.pnn.police.uk	When on duty: 101

Ferndown Police Community Office

Please note that our telephone number has reverted to the original: 01202 876219

The Ferndown Police Community Office is located in the Barrington Centre in Penny's Walk. It is operated by police volunteers and is open daily (except Sunday) from 10 until 12. Please come in and see the wide variety of security devices and leaflets that we have available.

Signal blocker



This is a new security item of interest to motorists. It is a storage pouch which takes keyless car fobs or a mobile phone, the cost is £3. The Signal Blocker has two uses:

Firstly for storing keyless motor vehicle key fobs. Criminals have discovered ways to steal cars by intercepting the signal, the Signal Blocker pouch blocks

key fobs from transmitting a signal when not in use.

Secondly it is ideal for storing your mobile phone, once in the pouch the phone cannot receive a signal so you will not be distracted by it (and prevented from breaking the law). Within 30 seconds of removing the phone from the pouch any missed messages will be received.

Card defenders

We also have card defenders that protect your contactless credit and debit cards from skimmers stealing the card data. These are 50p each.



Key safes



We now stock key safes. These are fixed to the wall and you can put a house key inside. Ideal for people who are expecting visitors, carers, etc, and do not want to issue keys to several persons, you simply give them the code (which you can change). As featured on Radio Solent 18 December 2018.

Please remember that we have several free items, while stock lasts:

- * UV marker pens
- * Hand warmers
- * Key rings with £1 trolley tokens
- * Purse chains
- * Magnifiers, etc.

During office hours we can be contacted on [01202 876219](tel:01202876219), but please be aware that this number should not be used instead of 999 (when a crime is being committed or life is in danger) or 101 for other incidents. Or contact us by email:

ferndowncommunityoffice@btconnect.com

The Community Office has a website which has details of all the services and products:

ferndowncommunityoffice.org.uk

We are often asked how to report incidents to the police, the best way to do this is to go to the Dorset Police website dorset.police.uk and click 'do it online' then fill in the form. Your message will be sent to the local SNT for action.

Community Café

Come along and join us on Wednesday mornings, to meet up with friends, old and new, for a good old natter!

There's also a range of cakes and pies on sale. Tea, coffee and biscuits are available from 10 until noon

You'll find us in the Annexe of the Village Hall in Braeside Road

You are all very welcome



Neighbourhood Policing Team Sergeant's report



Seasons greetings to all in St Leonards and St Ives!

Winter is well upon us and as is usual, the season has brought us a mixture of good news and challenges. The predominantly positive and happy events including Halloween, bonfire night, even Christmas, can be marred with trouble.

This year, I'm pleased to say we have had a good year.

Dwelling burglaries, often seen in the run up to Christmas, haven't been reported this month, although sadly two outbuildings were entered and items stolen. We received two reports of fraud (scams) and a vehicle crime, in addition to several reports of violent crime.

Like most areas in Dorset, an important challenge that we are dealing with is that of violent crime. Reported violent crime has been increasing for some time and continues to do so. This crime category includes everything from public disorder (e.g. swearing in the street), through harassment and stalking and up to and including the most serious assaults.

Thankfully, serious violent crime has remained very low and fairly static, with none reported in December.

Less serious incidents, however, are being reported more often. It is, of course, important to maintain some perspective on this. St Leonards and St Ives are still very low crime areas and very safe areas in which to live and work. Our violence against the person figures amount to just 8% of those recorded across East Dorset and are dwarfed entirely by those reports we receive from the conurbation.

In efforts to target and reduce harassment levels we have been using our powers in relation to injunctions and Criminal Behaviour Orders to protect repeat victims and manage repeat offenders across the section. This work is very much ongoing. Thankfully, at present, this work isn't required in St Leonards or St Ives!

Some good news is that we are enjoying year-to-date reductions in burglary, shop theft and criminal damage, and substantial reductions in antisocial behaviour. This is, at least partly, due to my team's hard work, targeted in the right places to maximise the effect of limited resources.

Another way in which we are effectively managing our resources is by working ever more closely with

Home Watch and Neighbourhood Watch—two organisations that are close to my heart. I was very pleased to attend a recent committee meeting for the watch and heartened to see the level of support they have generated—an excellent starting point as we enter 2019.

We are redoubling our efforts to support surgeries and work in partnership with watch groups in crime prevention teams and Community Speedwatch, to name just two. This work will continue to develop in the coming months. Now, more than ever, we really need your support. However small your contribution to the local watch group it will certainly make a **big** difference. Please help us to help you and together we can make St Leonards and St Ives even safer.

Finally, I'd like to wish you all a very happy and peaceful new year.

Best regards,

Sgt 760 Tim Travers

Have your voice heard

A policing think tank wants to hear from members of the public about their expectations of the police and how this may be changing.

The Police Foundation, an independent body that works to improve policing for the benefit of the public, wants to know what areas the police should prioritise.

In particular, the think tank want Neighbourhood and Home Watch members nationwide to take part as they will have passionate, helpful and educated views about policing.



You can learn more about the Police Foundation by going to police-foundation.org.uk and further details about this initiative can be found under their Projects section. To take part in the survey (and please don't shoot this messenger!) you will need to be a Twitter user and the hashtag is **#PFPriorities**.



Computer Café

Something a little different this time around—here’s a short New Year quiz for you. What’s wrong with this email—or is it totally legitimate?

If you would like to learn more about spotting dodgy emails and websites, including the fact that you can no longer trust a padlock in a website address line, come along to our café on Friday mornings.

We will also be giving a short presentation at the Home Watch AGM on 27 April—see front cover for details.

From: "HMRC - Helen Stonehurst" <applications@hmrcenquiry.one>
Date:
To:
Subject: Re: Your Annual Calculated Assessment Credit
Reply-To: applications@hmrcenquiry.one

Unique Reference No: **54894745248**

Amount: **765.84 GBP in Credit**

Following a review of your previous years tax payments we have determined that you are eligible to receive a tax refund of **765.84 GBP**.

Please click the link below in order to complete your tax refund request on our website.

[Get Started](#)

HM Revenue and Customs (HMRC) will usually send repayments within 2 weeks, but it may take longer in some cases.

You should wait 4 weeks after making an online claim and 6 weeks after making a postal claim before contacting HMRC about the payment.

Why you got this email?

You are registered with a Government Gateway account at the HM Revenue and Customs website.

To opt-out of any further notifications please log-in to your account and revise your notifications settings.



We don't publish advice on GOV.UK. You should get professional or specialist advice before doing anything on the basis of the content. [Contact us](#) to ask for content to be removed. You'll need to send us the web address (URL) of the content and explain why you think it should be removed. We'll reply to let you know whether we'll be able to remove it.

All content is available under the [Open Government Licence v3.0](#), except where otherwise stated. Built by the [Government Digital Service](#).

Information Requests should be submitted to the following address:

I.A.O. Requests, Cabinet Office, Room 3.32, 1 Horse Guards Road, London, SW1A 2HQ

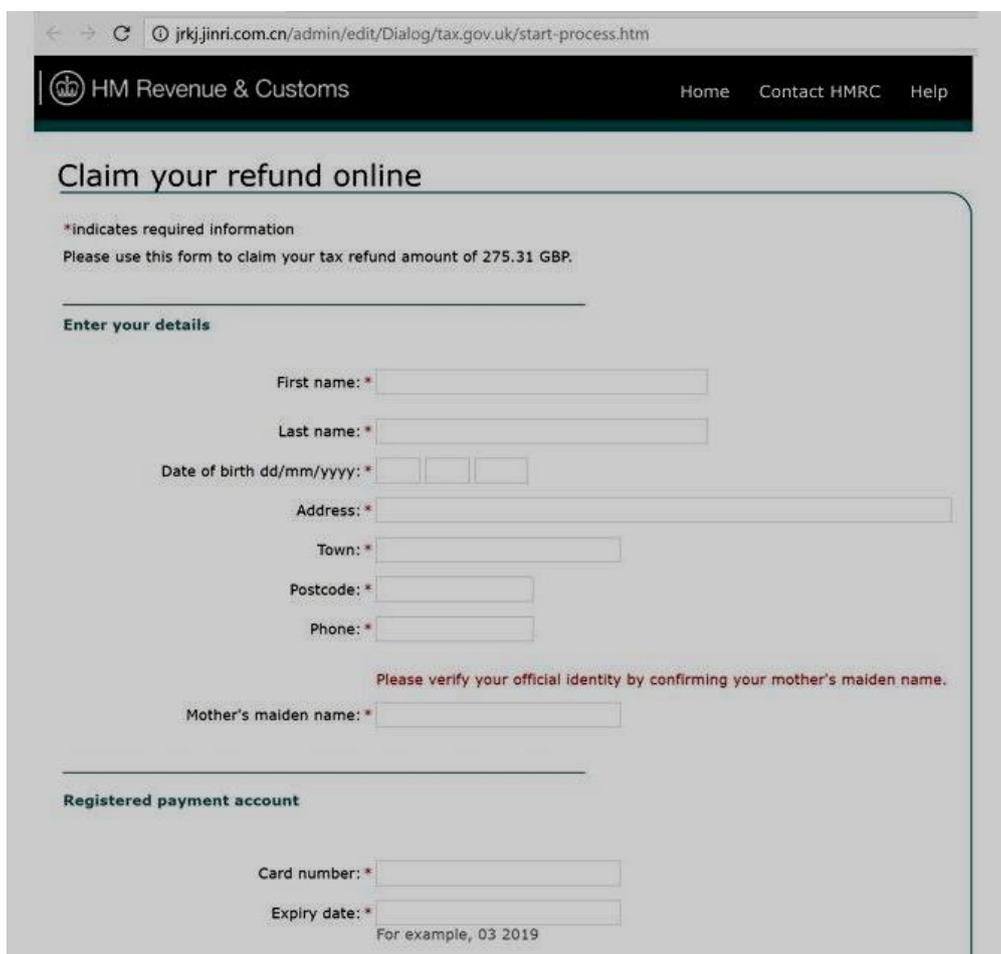
Crown Copyright | HMRC Revenue and Affiliated Entities

And next—would you use this website?

If you got all the correct answers you too could be a mentor in our Friday morning computer café as the majority of problems we resolve for customers relate to clicking spurious links in emails or visiting fake websites!

Answers

1. hmrcenquiry.one is the web domain—it's non-existent, check by searching on google for it
2. If you (could) hover over the Get Started link you would see that also goes to a spurious hmrc website (see second picture)
3. As will the various links in the two final paragraphs
4. Website—NO!



HM Revenue & Customs

Claim your refund online

*indicates required information
Please use this form to claim your tax refund amount of 275.31 GBP.

Enter your details

First name: *

Last name: *

Date of birth dd/mm/yyyy: *

Address: *

Town: *

Postcode: *

Phone: *

Please verify your official identity by confirming your mother's maiden name.

Mother's maiden name: *

Registered payment account

Card number: *

Expiry date: *

For example, 03 2019

St Ives Primary School News

East Dorset District Council awards grant to St Ives Primary School for swimming pool repairs



St Ives Primary School has been successful in being awarded a grant of £20,000 from East Dorset District Council for repairs to the school swimming pool. The grant application was submitted by East Dorset District Councillor Cllr Barry Goringe with the support of Cllr Ray Bryan and approved at Cabinet in September.

Contracts have now been awarded with work due to start in early 2019 for a planned completion in May, ready for the summer.

Currently, during the summer term all children at St Ives School and two other schools in the 'Holt Heath cluster' use the outdoor heated pool which is 0.7m in the shallow end and 1.2m in the deep end. The pool can generally be used by community groups on weekdays after school from 3.30pm until dark and most weekends.

The school's PTA are now looking to introduce new swimming related opportunities and would welcome the views from the local community on which would be of most interest to them.

Samara Stewart, PTA chairman said, "We would like to say a huge thank you to everyone who was involved in securing the grant for the swimming pool.

"We would like to say a huge thank you to everyone who was involved in securing the grant for the swimming pool."



Councillor Barry Goringe presenting the cheque to Samara Stewart of SISA (PTA) and Mrs Crossley, head teacher at St Ives Primary School

We have a fantastic opportunity for local people to make use of the pool during the summer months and would like to know what classes people would choose to

attend such as swimming classes for children, aqua aerobics, swimming sessions for seniors, parent and baby/toddler swimming sessions, lifeguard training. We would also like to hear

from any organisations or swim schools which may be interested in hiring out the pool."

The swimming pool relies on volunteers to open, lifeguard and run the pool outside of school hours. Therefore if anyone with the relevant skillset would be interested in supporting the upkeep of the pool

please contact Samara Stewart on SISAinfo@stivespta.com

Note to Editor - The St Ives Primary School swimming pool is entirely run and funded by parents and the community. The parents and teachers association (PTA) has been raising funds for over a year towards replacing the 40 year old pool liner and updating the associated broken heating system. The amount needed to complete all repairs totalled £28,000 and in order to help fund this the PTA held Summer and Christmas Fairs and hosted a Black Tie Dinner Event all of which have made good contributions towards the target needed.

12 December 2018

Date for your diary

St Ives Summer Fair 15 June 2019
Requests for external stalls please get in touch via SISAinfo@stivespta.com