



# COMMUNITY NEWS

## An urgent message from the Home Watch committee

### NOTICE OF EXTRAORDINARY MEETING TO DISCUSS THE FUTURE OF THIS HOME WATCH

Date: 2 February 2019

Time: 2 pm

Venue: Village Hall, Braeside Road BH24 2PH

#### BACKGROUND

You will all be aware that over the past year the Home Watch meetings and newsletters have been asking for help to bolster many of the committee positions.

Despite all these requests, no one has volunteered to take on the small amount of duties that this would involve.

In recent years, the Chairman and Vice Chairman have only remained because no replacements have come forward. But now some of the committee members personal circumstances have changed, to the extent that they cannot continue to fulfil their responsibilities in the short and possibly longer terms.

It is only by the extraordinary efforts of the committee that Home Watch has kept going, but it has now reached the stage where, unless the above positions are filled, as a minimum during the meeting and certainly by the 31 March 2019, then the Home Watch will cease to exist.

This really is a case of support us or lose us, which would be a great shame considering the very high percentage of members we have in comparison with other watches.

At the Extraordinary Meeting we will be requesting nominations as listed below.

#### NOMINATIONS REQUIRED FOR:

- \* Chairman
- \* Vice Chairman
- \* Treasurer
- \* General Committee Members

#### RESOLUTION FOR VOTE BY THE HOME WATCH COMMITTEE AND MEMBERS

1. Consider nominations brought forward by Home Watch Members or Coordinators.
2. If the Committee are unable to fulfil all positions by the close of the Extraordinary Meeting, then take necessary steps to close the St Leonards and St Ives Home Watch by 31st March 2019.

If you wish to comment or require any further information please contact one of the following:

Chairman—Brian Frecknall

Vice Chairman—Pat Tester

Membership Secretary—Keith Pegram

Their contact details can be found in the Committee listing on page 5.

### Medical assistance

### OUT-OF-HOURS NUMBER

*Dorset and Hampshire patients*

## RING 111

*If the patient deteriorates before a responder arrives*

## RING 999

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## Community matters

### Volunteering is rewarding!

Do you use the village hall? Whether you do so on a regular basis or have not even stepped through the doors you will be surprised at the large range of activities and events held every week. With all this activity comes the need for a vibrant management committee to ensure our high standards of décor, cleanliness, availability and amenity.

As a registered charity the Management Committee have to ensure there is a certain future for the charity and its benefactors—you, the members of the community. In order to do this we have recently revised our constitution to increase the number of trustees which means we have vacancies available. The time commitment is as little as 22 hours per year (attending committee meetings, each month except August) or more, if you would like greater input.

Because, like us, most village halls are registered charities, our fear, which is one other halls have succumbed to, is that if we continue to be short of members we will have to hand the hall back to the Parish Council (the owners of the building).

So can you help this valuable asset to sustain and grow its high reputation? Please call or email Ann our Chairman, or Clementine our Administrator if you would like to know more, their contact details are below.

**Ann Warman**

01425 476319 [ann\\_warman@hotmail.co.uk](mailto:ann_warman@hotmail.co.uk)

**Clementine Pestell**

07340 099036 [stleonardshall@hotmail.co.uk](mailto:stleonardshall@hotmail.co.uk)



**Volunteering is fun and rewarding**

### Keep in touch with Home Watch!

If you have a Facebook account, from any internet browser type:

[facebook.com/groups/920724138090781/](https://facebook.com/groups/920724138090781/)

or search within Facebook for:

**St Leonards & St Ives Home Watch**



Find us on:  
**facebook®**

## Village Hall news

Hello everybody

The Village Hall has had a lot of work done on it thanks to our Vice Chairman Barry. I know he has put in a lot of hours on supervising the annexe we have had purpose built for storage of chairs and trolleys.

However, improvements take time and cost a lot of money which can take a while to save. Soon we hope to have new front doors which will really make a tremendous difference.

It is a long and tedious job as just when we make one improvement another issue crops up and has to be worked on, which takes more time and money.

Clementine has ordered six new tables and I hope that they will be very useful.

However, there is one thing that saddens me and that is the petty pilfering that people resort to who come to the hall. In the past we have had over 100 cups and saucers taken from the kitchen in the hall; the clock in the main hall; door wedges, and this morning I find that the cover around the disabled toilet brush has also disappeared.

Such petty thefts sicken me and if that is all some of the users think of the hall, why do we bother?

It is sad to have to write in this vein but why should a small minded few spoil it for the many very nice followers we have.

*Ann Warman 01425 476319*

## Ferndown PROBUS Club



PROBUS is a club for retired men.

The Ferndown branch meets on the first Wednesday of each month at Dudsbury Golf Club, Ferndown, commencing at 12 noon. Meetings comprise a three-course luncheon followed by a talk, on a diverse

range of subjects, given by invited speakers.

We also hold a coffee morning at the same venue on the second Wednesday of each month for members and their partners.

Social gatherings are arranged throughout the year, such as outings to places of interest, restaurant lunches/dinners and trips supporting local events.

New members will be made most welcome. For further details please ring the Secretary, John Etheridge, on 01202 875757 or alternatively, please email us at [ferndownprobussclub@gmail.com](mailto:ferndownprobussclub@gmail.com)

# A very happy anniversary!



The East Dorset & Ringwood Branch of the NHS Retirement Fellowship celebrated the 70th anniversary of the NHS and the 40th anniversary of the NHSRF at the recent 'May Fair' held at St Leonards Village Hall. There

was plenty of memorabilia from 1948 and times gone by on display for all to see and much merriment and reminiscing was enjoyed.



The NHSRF is for all those (and their families and friends) who have worked in any health or social care profession and

aims to support its members through the provision of social, leisure, educational and welfare activities.



Every month we listen to a speaker or have a 'members' morning' and we arrange outings to both local and national places of interest. We also organise group meals at local restaurants and hold an annual Garden Tea Party hosted by group members. We meet at 10:00 am on the second Tuesday of each month at the St Leonards Village Hall, Braeside Road, BH24 2PH.

For a friendly chat and further information please contact our Branch Secretary, Jenny, on 01202 876560 or [joh2lou@talktalk.net](mailto:joh2lou@talktalk.net) or alternatively our Membership Secretary, Helen, on 01425 480202 or [h.nield@btinternet.com](mailto:h.nield@btinternet.com)

## Trudie's Big Day Out



As part of the NHS 70th anniversary celebrations, Trudie Spicer, a branch member of the East Dorset and Ringwood NHS Retirement Fellowship (NHSRF), won the Wessex Area NHSRF ballot to attend the Buckingham Palace Garden Party.

On the big day Trudie travelled to London by train, accompanied by her grandson Andrew (pictured above). Upon arrival in London Trudie was told that she would be taken by taxi to a surprise venue for lunch beforehand. Unbeknown to her, however, Trudie's son in law, who worked for the owners of the Hotel, had arranged a wonderful reception at the Ritz for her! Trudie was met and treated just like a VIP, given a special goodie bag and after a lovely lunch she was taken by chauffeur driven Daimler to Buckingham Palace.

Alas the Queen was not present but Trudie saw Prince Charles and Prince Edward. A fine finish to a wonderful day that Trudie will remember forever.



## Winter coordinator

Spams continue apace—apart from the usual BT messages which come under a variety of headings, I have recently had messages purporting to be from banks (in my case NatWest and RBS) saying that they needed to update my mobile phone number.

Then of course they want to 'verify the information' by asking for all sorts of other details.

As always, if you are a computer user and you 'bover to hover', you can spot the scam straight away. To remind you: bover to hover means rest your mouse cursor on any link in an email or webpage and check where it plans on taking you in the pop up that will appear. If it doesn't look as if it's a legitimate link, DON'T click it!

I still get numerous phone calls offering all kinds of deals, usually from overseas so that they cannot be blocked, and the other day a young man called, saying he was not selling anything but his company were offering free local checks on dampness.

Why would they do that if they did not intend to sell you their product or service? I simply told him to read the notice on my door saying no cold callers and shut the door. These yellow notices are available from Home Watch, just ask me.

*Bob Pugh* [janetbbpgh@btinternet.com](mailto:janetbbpgh@btinternet.com)

# Volunteering in Dorset's Green Spaces – more than a link to the Countryside

Whatever the reason, exercise, socialising, hiking, horse riding, admiring the plants and wildlife, enjoying a view or climbing a tree, evidence suggests, we can all benefit from being outdoors in the fresh air, and connected to nature.

There are almost 3,000 miles of Public Rights of Way in Dorset: 4,700 footpaths, 1,700 bridleways and 37 byways. This network of paths serves as many things for many people, from providing a link to the countryside, a safer short cut to the local school, a long distance walking route, a safe place to commute by bike or simply an accessible route to a green space. A well maintained link to a green space or the wider countryside can improve the quality of life for many, not least those that are less mobile.

There are four categories of Public Rights of Way:

1. **Footpath** – a path for walkers; and if conditions permit, a pram, pushchair, wheelchair or electric mobility scooter may be used on a footpath
2. **Bridleway** – this route may be used by horse-riders or walkers and if the existing surface is suitable, by cyclists
3. **Byway open to all traffic** – this route would mainly be used by people on foot or horseback, however, vehicles have a right to use the route; it may not be ploughed or gated
4. **Restricted Byway** – this is for walkers, horse-riders, horse drawn carriages and cyclists, and other non-mechanically propelled vehicles

The management of the rights of way network in Dorset comes under Dorset County Council, and the area is divided between the West and Coast, Central, North, Purbeck and East teams. Any issues can be reported to the relevant teams by using the link on Dorset County Councils website which is [www.dorsetforyou.com](http://www.dorsetforyou.com).

The following guidance is also available on the [dorsetforyou](http://dorsetforyou) website, and gives an insight into the responsibility of the County Council with regards to maintaining the rights of way:

- **Signposting and waymarking:** Dorset County Council has a duty to signpost public rights of way where they leave a metalled road. Rights of way are also signposted or waymarked particularly where the route is not obvious.
- **Stiles and gates:** it is the landowner's responsibility to maintain stiles or gates on public rights of way on their land. Dorset County



Council usually contributes a minimum of 25% of costs.

- **Obstruction:** it is an offence to intentionally obstruct a public right of way.
- **Ploughing and cropping:** crossfield paths may be ploughed or cropped as long as the path is reinstated within 14 days. Headland paths should not be ploughed or cropped.
- **Overgrown vegetation:** landowners are responsible for cutting back hedges, trees or shrubs overhanging a public right of way. Surface vegetation or undergrowth on rights of way, such as nettles or brambles, are the responsibility of Dorset County Council.
- **Bulls:** a bull can only be kept in a field crossed by a right of way if it is under 10 months old OR it is accompanied by cows or heifers.
- **Bridges:** Dorset County Council is responsible for the maintenance and repair of foot and bridle bridges.
- **Surface:** Dorset County Council is responsible for the maintenance of the surface of rights of way according to the status of the path.

The East Dorset Green Spaces Team are looking for volunteers to become part of an expanding network of enthusiastic individuals, who help take responsibility for maintaining our rights of way and conservation sites.



**Volunteering is fun and rewarding**

Whether you are looking for a great day out in the countryside, a way to get active and take more exercise, or a first step into a career in the countryside or conservation sector—volunteering is a great way to meet like-minded people and learn more about your local countryside sites, and gain some new skills.

This is a wonderful opportunity to enhance or discover more about conservation, rights of way maintenance, countryside furniture (gates and stiles) and more.

We will provide the training, tools, gloves and refreshments!

For those who volunteer regularly there may be an opportunity for additional advanced training in the use of power tools, wildlife ID and first aid.

Helping your local team maintain the rights of way in your area could not only benefit your own enjoyment of the countryside, but enable and encourage others to enjoy and value these important links, getting people out into the wilder spaces and beyond!

For more information please contact East Dorset Green Spaces Team: 01425 483809 or email: [k.martin@dorsetcc.gov.uk](mailto:k.martin@dorsetcc.gov.uk).

## Traders List updates

Lockwood Aerials have moved, they would like to thank their customers for their custom and should now be deleted from your copy of the Traders List. There are two new Traders whose details are below.

CATEGORY	COMPANY	ADDRESS	TELEPHONE	E-MAIL and DISCOUNT
Plumbing, Bathrooms	PHD Limited, Danny Greenwood, Bathrooms installed, domestic and commercial heating and plumbing services, 24 hour emergency plumbers, Gas Safe Registered.	11 Wisteria Drive Verwood BH31 8XJ	07902 215393	<a href="mailto:phdsouthernltd@gmail.com">phdsouthernltd@gmail.com</a>  10% on labour
Chimney Sweep and Wood burner Installer	Cabby Sweeps Shaun Finnerty Chimney sweep and wood burner installer. HETAS Registered	43 Clarendon Road Christchurch BH23 2AB	01202 486006 07939904515	10%

## Committee contact details

### ELECTED MEMBERS:

CHAIRMAN	Brian Frecknall	v.frecknall@btopenworld.com	01425 476558
VICE CHAIRMAN	Pat Tester	pat_brian@talktalk.net	01425 483579
MINUTES SECRETARY	Pat Sullivan	msullivan038@gmail.com	01425 478162
TREASURER & EDITOR	Viv Frecknall	NEW email: vivshw@outlook.com	01425 476558
MEMBERSHIP SECRETARY	Keith Pegram	kphomewatch@btinternet.com	01425 461480
TRADERS LIST	Elaine Smith	elaineshomewatch@58lions.co.uk	01425 461022
HOME WATCH SIGNS	Norman Walters	4 St Ives Wood (no email)	01425 480731
WINTER COORDINATOR	Bob Pugh	janetbbpgh@btinternet.com	01425 472029
COMMITTEE MEMBER	NEW Kelly Neale	kellymneale@btinternet.com	01425 474551

### NOMINATED REPRESENTATIVES:

Parish Councillors	Ann Warman and Alan Davies		
East Dorset Police – Neighbourhood Policing Team	Tim Travers, Steve Knight, James March, Laura Whalley and	westmoors-npt@dorset.pnn.police.uk	When on duty: 101

## Ferndown Police Community Office

Please note that our telephone number has been changed to 01202 876219

The Ferndown Police Community Office is located in the Barrington Centre in Penny's Walk. It is operated by police volunteers and is open daily (except Sunday) from 10 until 12. Please come in and see the wide variety of security devices and leaflets that we have available.

### Signal blocker

This is a new security item of interest to motorists. It is a storage pouch which takes keyless car fobs or a mobile phone, the cost is £3. The Signal Blocker has two uses:



Firstly for storing keyless motor vehicle key fobs. Criminals have discovered ways to steal cars by intercepting the signal, the Signal Blocker pouch blocks key fobs from transmitting a signal when not in use.

Secondly it is ideal for storing your mobile phone, once in the pouch the phone cannot receive a signal so you will not be distracted by it (and prevented from breaking the law). Within 30 seconds of removing the phone from the pouch any missed messages will be received.

### Card defenders

We also have card defenders that protect your contactless credit and debit cards from skimmers stealing the card data. These are 50p each.



During office hours we can be contacted on our new number 01202 876219, but please be aware that this number should not be used instead of 999 (when a crime is being committed or life is in danger) or 101 for other incidents. Or contact us by email:

[ferndowncommunityoffice@btconnect.com](mailto:ferndowncommunityoffice@btconnect.com)

The Community Office has a website which has details of all the services and products:

[ferndowncommunityoffice.org.uk](http://ferndowncommunityoffice.org.uk)

## Community Café

Although our beloved Barbara has now retired, the café has passed into the safe hands of Dee Hunt who, with her team, have taken over this truly community-spirited enterprise.

So come along and join (or rejoin us) on Wednesday mornings from 10 until noon in the Annexe of the Village Hall in Braeside Road.

You all are very welcome



**ST IVES PRIMARY & NURSERY SCHOOL**

# Christmas Fair & Fireworks

**FRIDAY 30th NOV 2018**  
**5 - 7.30pm**

*If you would like to book a table at the fair please contact [SISainfo@stivespta.com](mailto:SISainfo@stivespta.com)*

# Neighbourhood Policing Team Sergeant's report



Greetings all in 2Saints! Some of you may know that I recently took over supervision of your area, in addition to West Moors, from Sergeant Nick Lee. I have previously looked after you some years back when our teams were slightly different and now, due to some further structural changes, I'm back!

In addition to your area, I am currently covering Corfe Mullen, Wimborne town and Colehill and Ferndown. I've been a police officer since 1999 and a Sergeant since 2005. I've been working in East Dorset for the last 8 years as a Neighbourhood Sergeant.

My team consists of PC Steve Knight, who looks after Ferndown, Heatherlands, West Moors and 2Saints. He is working with PCSO Laura Whalley and PCSO James Marsh and they are ably assisted, when required, by PCSO Adam Fitzwalter who is our section 'trouble shooter'. Inspector Shawn Whitley is in overall command from a neighbourhood's perspective and he reports to Chief Inspector Pete Browning, who is in charge of East and North Dorset.

## Where are we now?

Well, so far this year West Moors and 2Saints are looking very good with reductions in almost all crime types and an overall reduction in crime of 20% (financial year to date, compared with the same period in 2017). This is contrary to the general trend across the section and the force as a whole, so good news!

Our challenge remains in violent crime, in a similar manner to the rest of the force. Much of this is tied up with improvements in our reporting as violent crime now includes everything from low level public order (swearing in the street), through harassment and right up to the most serious violence.

One area that we are still seeing many serious victims is around scams and fraud. As a response to this, the force have set up a Fraud Triage Team, led by a Detective Sergeant. The team now trawl the system each day for any frauds or scams that are potentially solvable and provide a 'wrap-around'

service for the victim and local investigator to ensure that best evidence is captured at an early stage. They also have a hot-line into financial institutions, in addition to years of economic crime investigations experience. They are also supporting local officers with investigations into rogue traders, as we work ever more closely with our colleagues in Trading Standards in targeting those persistent offenders.

Education is still a key preventative measure that we try to deliver in partnership with our growing cadre of volunteers and the Neighbourhood and Home Watch teams out there. It's never been more important to maintain our links with these crucial organisations. I'm still keen to put together a crime prevention team in West Moors and 2Saints along the lines of the successful model we run in Corfe Mullen, Wimborne and Ferndown. If you're interested in getting involved on the ground, the commitment is flexible and very light, just get in touch with me directly or by all means, pass a message through Viv or Brian Frecknall.

## WE'VE GONE ELECTRIC!!

The Ferndown NPT has just taken delivery of a brand new electric patrol vehicle, sponsored by the Ferndown and Uddens Industrial Estates Business Improvement District. This is a massive achievement and represents a real improvement in our capability on the estate and in the Ferndown area—you may not hear us coming but wave if you see us!

Best wishes to you all

*Sgt 760 Tim Travers*



Chief Superintendent Colin Searle, Chairman of the Ferndown and Uddens BID, Russell Bowyer and Dorset PCC Martyn Underhill at the handover

# Neighbourhood Policing Team report

## General

Welcome to our October report. The summer is sadly coming to a close and the nights are drawing in. Our emphasis at this time of the year moves to winter crime prevention and safety with darker nights, winter driving conditions and, of course, Christmas.

### Darker evenings (be seen)

With darker evenings thinking about being seen is becoming ever so more important, whether you walk/run or cycle/scooter being seen on pavements and roads is important to reduce the risk of being injured by colliding with a vehicle, pedestrian or another bike/scooter.



- Wear bright clothing or a reflective top.
- Ensure you have lights on your bike or scooter. Runners and walkers often place a red light on their bag or clipped to the back of their jacket.
- Remember overhanging trees and foliage can make areas darker than in the ambient light.

### Winter driving conditions

As winter sets in driving conditions become more challenging.

- Remove all snow and ice from all your windows and the rest of your vehicle before setting off on your journey so you have a clear view.
- Make sure the mirrors are clear and the windows are de-misted thoroughly.
- Don't leave your vehicle running unattended defrosting/misting with the keys in.
- Ensure that lights are clean and number plates are clearly visible and legible.
- You should keep well back from the vehicle in front. This will increase your ability to see and plan ahead.
- When driving in icy or snowy weather, take care when overtaking vehicles spreading salt or other de-icing materials, particularly if you are riding a motorcycle.



## Recent Notable Crimes

### Scams

Scams via the phone and computer are becoming more and more sophisticated in an attempt to con people out of their money.

Persons claim to be from statutory organisations including HMRC, DVLA, the police and many more. Their goal is to acquire information or payment, they may start, or follow up, with a threat of legal action in an attempt to scare a person in to releasing information or paying them off. Please remember to never give out your bank or credit card details over the telephone, and do not engage with scams. There are plenty resources on the Dorset Police and Action Fraud websites, which explain the different types of scams and how to protect yourselves from them.

If you are unsure if the person who has called you is legitimate politely end the call and call the company back, using a number from a bill or other source you know. Wait several minutes before returning the call to ensure the line is clear.

If you believe you have been a victim of a scam please call **Action Fraud** on **0300 123 2040** and **Dorset Police** on **101**

### Rogue traders

Please also remember NEVER to engage with anyone who cold calls at your doorstep, even local large firms. The Neighbourhood Policing Team and trading standards are currently dealing with several rogue trader incidents in the West Moors area. All of which were from cold calling companies.

If you would like a Trading Standards 'No Door Step Traders' sticker for your door please call in to the Community Office at the Barrington Theatre, Penny's Walk, Ferndown.

## Crime Prevention

### Winter holidays

If you are going away for some winter sun take some time to consider your home security:

- Do you have a trusted neighbour or family member who can keep eye on your property? Put the bins out, take care of any post on view.
- Putting lights and a radio on timers is a great way of making a house looked lived in.
- Ensure your house alarm and security lighting are working if you have them.



## Christmas shopping

All the stores are already stocking Christmas goods and people are out looking to beat the rush in the coming months.

So we too are getting some advice out early!

When out Christmas shopping ensure your goods are stored out of view in your car to prevent thieves having an early Christmas. Bags and boxes left on the back seat are a tempting target for opportunists.

## Crime Stats

Crime statistics for the past six months from [www.police.uk](http://www.police.uk). These cover the whole Ferndown area, including Ferndown, West Moors, St Leonards and St Ives.

Category	Jul	Jun	May	Apr	Mar	Feb
Anti-social behaviour	48	46	20	17	14	13
Bicycle theft	3	0	1	1	0	0
Burglary	7	9	3	2	8	2
Criminal damage and arson	22	11	7	7	6	1
Drugs	1	2	0	0	0	1
Other theft	25	10	18	12	18	8
Possession of weapons	1	1	0	0	0	1
Public order	9	6	0	3	2	4
Shoplifting	5	6	0	3	4	6
Vehicle crime	8	3	3	5	1	1
Violence and sexual offences	54	43	25	20	15	12
Other crime	3	3	0	1	0	0

## Dorset Alert

As always we are promoting the **Dorset Alert** messaging service, the two way community messaging system operated by Dorset Police, which allows us to exchange information with local residents. Please promote this service to your watch members where they can sign up for free at [www.dorsetalert.co.uk](http://www.dorsetalert.co.uk)



**Volunteering is fun and rewarding**

St Leonards & St Ives Village Hall

**EVENTS ORGANISER**

**WANTED**

Help this wonderful village hall to thrive by organising fund raising events to support our hall running costs

If you have between 12 and 30 hours free per year and would like to spearhead our fundraising work you will be playing an essential part in the future of the hall

Take a look at our website [stleonardshall.org.uk](http://stleonardshall.org.uk) to learn about our role in the community and use the Contact us form to get in touch or call our **Administrator on 07340 099036**

This is a voluntary role open to anyone

St Leonards & St Ives Village Hall Management Committee  
registered charity number 270967

# Home Watch General Data Protection Policy

We, at St Leonards and St Ives Home Watch, are committed to protecting your privacy. We will only use the information that we collect about you lawfully, in accordance with the UK Data Protection Act 1998 as amended by the General Data Protection Regulations (GDPR) 2017.

In accordance with the GDPR Regulations, St Leonards and St Ives Home Watch recognises their members and coordinators rights to the following:

- The right of access to their data
- The right to rectification of their data
- The right to erasure of their data
- The right to portability of their data
- The right to object in relation to the use of their data

The only data that is stored is on a membership database held using Microsoft Access software, which is protected by an encrypted password held only by the Membership Secretary and Treasurer.

The data includes the coordinator's name, member's name, address, status of the last two years subscription payments and amounts paid each year. It does not include any member's email addresses.

Additionally, there is a table of the coordinator's details, which includes email address, telephone

number and home address. This is used, in connection with the member's data, to maintain the membership database. Occasionally, these details may be passed to local police officers. They will only be used on rare occasions should the police need quick access to a local contact e.g. in the case a local public emergency.

Coordinators also maintain a paper list of members in their nominated area, which is used for delivery of the newsletter and for contacting their members by email. Some coordinators maintain an electronic contact list for passing on information about security or criminal activity in the Home Watch area notified to them by Dorset Police and/or the Dorset Alert system.

Membership records in either paper or electronic format are kept for up to two years.

If any person needs further details on any information held, please contact the Membership Secretary who is the GDPR Data Processor or if he/she does not deal with your query satisfactorily contact the Home Watch Chairman who is the GDPR Controller.

Please see the St Leonards & St Ives Home Watch website or latest newsletter for up to date contact details and any updates to the privacy policy.

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## Coordinator vacancies

Some of the members of the committee distribute the quarterly newsletter to coordinators who then deliver it to their members. When there is a coordinator vacancy then a committee member has to deliver the individual newsletters to ensure all members receive them as soon as possible. We call this a roaming coordinator.

With the number of coordinator vacancies rising it is becoming possible that newsletters will not be delivered and members will therefore miss out on their copy. To avoid this we urgently need to fill the vacancies in the following roads

- Beech Lane
- The Chase
- Struan Close and Struan Gardens
- Warren Close
- Fir Tree Close
- Castleman Gardens and Horton Road from the One Stop as far as Struan Close

On average a coordinator delivers around 20 newsletters once a quarter and then once a year collect the £2 subscription from members in their allocated road. If we cannot find a member who lives in the road to replace the vacancy we need to use a roving coordinator. However with so many of these vacancies already being covered by committee members we need to recruit more of our roving coordinators who will be allocated roads nearby their own home wherever possible.

If you can help with any of these roads please email Keith Pegram, our Membership Secretary on [kphomewatch@btinternet.com](mailto:kphomewatch@btinternet.com)



## Computer Café

We are majoring on Windows again this time as it's the time of year when Microsoft delivers the latest upgrade to Windows 10. This started in October, but was stopped by Microsoft after a few days because of reported problems with the upgrade.

So before we tackle those, what's the difference between an upgrade and an update? Simply put, an upgrade adds major new components or replaces redundant components. Whilst updates fix minor problems and possible security weaknesses. Note Windows 7 no longer receives upgrades and will only continue to receive updates until Spring 2020.

Think of it like your first car, it was probably a well used, previously owned car and the first thing you did was was few updates. Perhaps you added some fancy wheels or two-tone horn or maybe some new seat covers. They were all updates, you did not make significant changes to the basics of the car, like an engine change, which could qualify to be an upgrade if you replaced it with a more powerful one. Move on a couple of years and a few bumps and scrapes later. You realised it was time to replace it with something a little bit more modern, probably even a different make or model. That was an upgrade!

So what is the problem with the latest update to Windows 10 (which is called the 1809 upgrade 18 signifies the year and 09 clarifies it's the autumn upgrade). Likewise, the previous upgrade was distributed in April 2018 was called 1803. There were three major problems with 1809 but the most significant one, and one that Graham experienced on his own computer and others that he looks after, is that files appear to be deleted during the upgrade process. These are not operating files but files that you've created like photographs, letters etc. At that point Microsoft withdrew the upgrade to correct these issues. A week later they announced that the bugs have been fixed and Windows 10 users should go ahead and upgrade their machine. Sadly there are still bugs in the upgrade and our advice to any of you using Windows 10 is not to rush into upgrading.

Our other advice regarding upgrades is to make sure your computer is ready before you allow the upgrade to be performed. There is a series of steps to take:

1. Backup all important files, not just to cloud storage if you use it, but to a USB stick or external hard drive, and keep away from your computer until the upgrade has been completed and you are happy that everything is working.



2. Next make a system image disc and a system repair disc this will enable you to revert the computer back to the previous version of Windows 10 in the event that the upgrade causes problems.
3. Now you need to check for viruses or malware lurking on your computer, so run the deepest scan you can with your Virus Checker and also run malware removing software, we recommend Malwarebytes and ADW cleaner.
4. After checking that your computer is clean, run the Windows Disc Clean-up program which you can find by searching for it using the magnifying glass on the taskbar at the bottom of your screen. Make sure when the program opens that you click the 'Clean up system files' button as well. The program will then analyse your system and refresh the screen to show you all of the different file types it's going to remove. Put a tick in every box, click ok, and wait until it finishes.
5. I have found on several occasions that my virus checker does cause problems when upgrading Windows. So each time I turn it off before starting the upgrade. It is a risk but at least I end up with a more secure operating system. Remember to turn it back on as soon as the upgrade has completed. I also unplug any peripheral devices such as printers etc.
6. Once the upgrade has completed and the computer is working correctly, repeat step 2 above. This gives you a complete backup of the new operating system and a new repair disk.

If upgrading Mac or iOS, ensure that you have a recent Mac Time Machine backup or, for iOS, an iCloud backup.

Then Mac, App Store, Updates; on iOS, Settings, Software Update. There are no other user-required actions.

Now other news. It may surprise you to know that I wrote this article by dictating it into my phone before transferring the saved document into this newsletter. Yes, I have finally found the time to try some of the newer apps that are available for computers, smartphones and tablets. For this article I used Google Docs. If you use Google Chrome on any of those devices or all of them you can dictate text rather than type it. The results are very impressive but when I said Woooopee! it did think I meant Wolfy! Overall the results were very good and certainly better than two finger typing.

# Freedom Youth Club

Wednesdays

(2<sup>nd</sup> & 4<sup>th</sup> Wednesdays  
of the month)

6.00-8.00pm

Age 10+



Pool

Air Hockey

Skittles

Board Games

Cooking

Table Football

Fridays

(1<sup>st</sup> & 3<sup>rd</sup> Fridays  
of the month)

3.30 - 5.00pm

Age 8 - 11

Wii/XBox

Table Tennis

Darts

Arts & Crafts

Badminton



Entry £1 plus money for Tuck Shop



Freedom Youth Club St Leonards

Rear of St Leonards & St Ives Village Hall  
Braeside Road, St Leonards BH24 2PH Tel: 07504 505325