



# COMMUNITY NEWS

## Chairman's report

After the recent incident in Castlewood it was very pleasing that the Home Watch co-ordinator for the area very quickly sent out messages to reassure members in the area. We also sent the Sheduction vehicle, accompanied by our Neighbourhood Policing Team, to offer advice and sale of security items. This was much appreciated by the residents, and confirmed what Home Watch is all about.

There has been much talk about Community Speed Watch, we have had three new volunteers but really need another three. Dorset Police have now appointed a co-ordinator to look after Speed Watches. Some of you may know Martha Perry from her work as Community Safety Officer with EDDC, she will be chasing up the teams to do regular checks. If you would like to join our team please get in touch.

Our next event will be in October, details are in the advertisement on this page.

**Brian Frecknall 01425 476558**



Spot our local celebrity—he's popping up all over the place in this edition !

## Pub Quiz Night

**on Saturday 14 October**

**in the Village Hall**

**from 6-9pm**

**Hot supper with dessert,  
wine, beer and soft drinks,  
music, raffle, quiz and prizes**

**Tickets £10 on sale between 10am and noon**

**\* Wednesdays in the Community Café  
(Annexe) from 9 August**

**\* Fridays in the Computer Café  
(Committee room) from 11 August**

**Or call Marie on 01425 475733  
email [agbirchs@sky.com](mailto:agbirchs@sky.com)**

## Medical assistance

### OUT-OF-HOURS NUMBER

*Dorset and Hampshire patients*

# RING 111

*If the patient deteriorates  
before a responder arrives*

# RING 999

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## Community matters

### Local bus update

Whilst going around the local area I have been concerned that the numbers of people on the local buses appears to have been reducing. Having taken two years to successfully achieve the buses for the Parish I do not want to see them removed. I am asking people to try and increase their use of these buses as I fear the County Council will remove the financial aid so please - "USE IT OR LOSE IT."

**Ann Warman 01425 476319**

### Looking for something to join?

If you want to discover which regular groups hire the hall please look at the 'What's On' page of the Village Hall website – [stleonardshall.org.uk](http://stleonardshall.org.uk) where you can find out who the groups are, when they meet along with further information about each of them. There is also an 'Events' page, which lists forthcoming events that are open to all, and the home page usually flags up the next one.

### John Milton and Christopher Shearer

We are sad to announce the recent death of two of our co-ordinators.

**John Milton**, a loyal member of Home Watch and coordinator until shortly before he died on 20 March this year. We extend our deepest condolences to John's wife Ros, their family, friends, and all those who knew him. Rest in peace John.

**Christopher Shearer**, died suddenly at home on 18 April. Having battled a serious illness he seemed to be well on the mend until very shortly before he died. Our condolences and deepest sympathies go out to his wife and family along with friends and neighbours. Rest in peace Chris.

### 2saints.org.uk

Home Watch prides itself on being a community-orientated organisation and for that reason our website covers a wide remit of community topics, not just Home Watch specific information. We would like you to review the website, including the Home Watch section, and let us have your comments. You may feel that more advice would be useful or perhaps you would like to be a contributor of a suitable article or advice. Whatever the reason, please let our Editor have your comments and suggestions on [vivshw@outlook.com](mailto:vivshw@outlook.com)

*Contributions to the newsletter are welcome but may be edited or shortened. Photos of suitable quality, are reproduced when space permits. Any views or opinions expressed in this publication, unless specifically stated otherwise, are those of the writer.*

## Village Hall news

Hello everybody

Regretfully we had to cancel our quiz night due to lack of response, but you know what they say, onward and upward.

We are going to hold a Pig Roast on 2 September with fun bingo. The pig will be spit roasted on the premises and carved by two of our gentlemen from the committee. The ladies are doing the other food including hot new potatoes and an assortment of salad. This we hope will be followed by our usual homemade desserts. Fun bingo will follow and prizes will be given for one line, two lines and a full house. There will be six games in total.

The total cost will be £12 a ticket and tables of eight or ten are available, if not come on your own and make new friends, we are a very friendly group so enjoy. The event will start at 4pm and there will be a licensed bar.

Tickets available from 1 July from me.

**Ann Warman 01425 476319**

## AGM—time to party

The well-attended Home Watch Annual General Meeting took place on Saturday 8 April in the Village Hall. Our AGMs are open to any member, and are normally held in the first week of April, usually followed by a social event for members.

This year, by popular demand, we welcomed the return of the SUBB (Swing Unlimited Big Band) who once again wowed us with their lively music and banter. More than 80 members smooched and jived the evening away between snatches of their locally-sourced farm shop ploughman's supper and desserts.

You may have spotted our local celebrity – Gino Manzi who is one of SUBB's vocalists (in return for carrying around some bits and bobs for the gigs)! It was a splendid event and we received many compliments on the entertainment and very tasty ploughman's supper.

So we'd like to thank Pat (the bandleader, pictured



with Gino!), all the members of the band and also everyone of you who attended and made this such an enjoyable event—even for us workers!

**Brian and Viv**

## Chairman's comment on recent events

The last few weeks have been unsettling for many residents. It started with the sad death of Guy Hedger and on behalf of all our members and the committee I would once again like to extend our deepest sympathy to Guy's family, friends and relatives on their untimely loss of a well-loved, kind person.

In addition, I want to offer my condolences to Guy's neighbours and to thank all the affected residents for their cooperation throughout the tragic event.

The committee also give their sincere thanks to our Castlewood and Davids Lane co-ordinator, Mike Jay, who personally kept all his members in touch as the events unravelled. He has written an excellent post-incident report, which appears below. Intended for co-ordinators use, Mike gives advice suitable for all members and with his agreement, we shall be using his ideas to update and reissue our Coordinator's fact sheet in time for the next newsletter distribution.

Just a few weeks after this event, but totally unconnected, one of our co-ordinators saw armed police officers in her garden, along with their police dogs, as three men were pursued after attempting a robbery in a nearby house. The men were apprehended. At the same time, officers were searching for a white van believed to be involved in yet another local incident. Finally, there was a spate of outbuilding thefts in Avon Avenue. Once again, we offer our sympathies to those affected residents.

Whilst we may miss seeing a bobby on the beat, we can be reassured by the speed and professionalism of all concerned in resolving these crimes.

This has been an unprecedented period locally, which thankfully, now seems to have passed and I ask you to remember that it was an extremely unusual set of events. If you do have any concerns please contact me and I will discuss them with the police.

## Mike's incident report

I promised I would put a few notes together on key learning points. I found it all quite difficult at times so perhaps this might help somebody, God forbid, with another crisis.

Before I give my few points I would like to say the overall feedback has been that the Police have been excellent – and seemingly no holds barred on intense staffing.

### Role of coordinator

I think the police would gain by making use of us Home Watch coordinators to help communicate information and use our knowledge of the area, etc. The challenge is that members look to the coordinator for information and re-assurance. Perhaps this could be done initially via the local Home Watch Chair – e.g. to check who to involve.

### Handling the press

Press interest has been intense at times and some unwelcome direct phone approaches 'digging' for controversy were received. I think quick advice to members is important, e.g. not to speculate, or give information that might hamper the police investigation.

### Giving police leads and information

At an early stage residents should be guided on how to come forward with relevant evidence.

There seemed some confusion on how to do this, and when given, it did not always appear to be acknowledged.

### Immediate actions

If criminals are at large, tell residents to shut windows, lock doors, etc.

### Consider the elderly and vulnerable

I found elderly people living on their own to be especially frightened and it is easy to forget that few in this category are on email, etc.

### Statement by Neighbourhood Police Team Inspector

Really helpful for an early statement, addressing any key issues – e.g. re-assurances, giving evidence.

## Traders List updates

Since publishing the Traders List in April, we have received two changes to current entries:

**Computer Repairs: Bournemouth Computer Solutions** – the trader’s name is Robert Watts

**Home Maintenance and Building: M and B Painter and Decorator** – his new address is 12 Christchurch Road, Longham, Ferndown, BH22 8SU

Two more traders have asked to join the list. Please use the space on page 7 to add these extra entries:

### Security, Alarms and Locksmiths

**Custom Security Services Ltd**, T/A Custom Fire and Security, Unit 2, 9 Bessemer Close, Ebblake Industrial Estate, Verwood, BH31 6AZ

**Telephone:** 01202 825065

**Email:** Sales@customfireandsecurity.co.uk or info@customfireandsecurity.co.uk

**Accreditation:** NSI NAOPSS Gold Cert No: NAC/G/995, Gate Safe No 1282, Security, Alarms, CCTV and Gates

**Discount:** 5% discount to members

### Tree Surgery

**Arborvitae Tree Care**, Mr P Gunstone, 110 Leybourne Avenue, Bournemouth, BH10 6HB

**Telephone:** 01202 572941 07786 686667

**Email:** enquiries@arborvitaetreecare.co.uk

**Accreditation:** City and Guilds NPTC Certification. Cert Arb RFS, Lantra accredited Professional Tree Inspector

**Discount:** 5% to members

Finally, on page 8 please delete Heather Teasdale’s name but the contact number remains correct.

## Calling coordinators

We’ve recently recruited two new street coordinators: Kelly Neale, who has also joined the committee, and Elaine Jones. This is marvellous news as sadly two other coordinators have recently passed away, and two more are too poorly to continue at present.

Thankfully, Kelly and Elaine have taken up most of those roads but we still have 19 roads without their own coordinator, so various other coordinators and committee members are kindly acting on behalf of those members.

There are streets that do not belong to Home Watch at present, which we would like to canvass but this is not possible while we are so short of coordinators. So, if you live in the same street as your coordinator perhaps you could consider helping in another nearby street by acting as their co-ordinator. If so, please contact me, my details are in the panel below.

**Keith Pegram**

From June for the rest of this year we have changed the committee meetings to Wednesday evenings from 7 to about 8:30pm, so the next two meetings will be on 6 September and 6 December.

Any member is welcome to these meetings, either just to see us in action, or to raise pertinent issues. But, you will need to ‘book’ with Pat Sullivan our Secretary, as space is limited. Alternatively, if you do not want to attend a meeting but have an issue that you would like discussed or a question for our police team, just email or call me.

**Brian Frecknall**

## Committee contact details

### ELECTED MEMBERS:

CHAIRMAN	Brian Frecknall	v.frecknall@btopenworld.com	01425 476558
VICE CHAIRMAN	Pat Tester	pat_brian@talktalk.net	01425 483579
MINUTES SECRETARY	Pat Sullivan	msullivan038@gmail.com	01425 478162
TREASURER & EDITOR	Viv Frecknall	NEW email: vivshw@outlook.com	01425 476558
MEMBERSHIP SECRETARY	Keith Pegram	kphomewatch@btinternet.com	01425 461480
TRADERS LIST	Elaine Smith	elaineshomewatch@58lions.co.uk	01425 461022
HOME WATCH SIGNS	Norman Walters	4 St Ives Wood (no email)	01425 480731
WINTER COORDINATOR	Bob Pugh	janetbbpgh@btinternet.com	01425 472029
COMMITTEE MEMBER	NEW Kelly Neale	kellyneale@btinternet.com	01425 474551

### NOMINATED REPRESENTATIVES:

Parish Councillors	Barry Goringe and Alan Davies		
East Dorset Police – Neighbourhood Policing Team	PC Julian Humphries Adam Fitzwalter James Marsh	Julian.Humphries@dorset.pnn.police.uk Adam.Fitzwalter@dorset.pnn.police.uk James.Marsh@dorset.pnn.police.uk	When on duty: 101

## Computer Café

The latest cyber-attack aptly named WannaCry won't have escaped your attention as it hit institutions and individuals worldwide, although they were mainly using Windows (versions XP through to 7).

I don't know of any individuals who fell victim to it, but the fact that it happened (and it's successor is already hitting Eastern Europe) gives us all a timely reminder to:

- Ensure all your software (including device drivers on PCs) is kept up to date at all times – antivirus and Windows updates are the especially important ones
- Review your files and if you do not have a disaster-recovery plan make time to organise one! Ideally use at least two methods of backing up important 'stuff' such as documents, photographs and email contact addresses. The first could be onto a USB stick or external hard drive, which you remove from the PC after making the backup, and you would be wise to consider cloud storage as the second – that way if the disaster is a flood or fire at home, the cloud files will quickly get you back to normal
- Ensure you enable System Restore on your PC, in some cases after an attack just restoring the PC back to an earlier time will resolve the issue. If you installed any safe software, e.g. antivirus updates after that restore point date you will need to reinstall them
- Make sure you are confident in your knowledge of spotting phishing attacks (in emails), suspicious websites and other scams, e.g. the Microsoft phone call. If you think you have been hacked, download and run Malwarebytes and ADW Cleaner, both from Malwarebytes.org. Both are free, currently Malwarebytes downloads as a 14 day trial of the Premium (paid) version – which is good news – you can get 14 days of commercial, high quality software and once the trial period is over you can revert back to the free version without paying a penny. Run both of these programs and then the deepest scan available in your antivirus program

Above all don't panic!

The WannaCry hack was a worm—a piece of malicious software downloaded to your PC without you having done anything to allow that to happen. According to Malwarebytes blog, unusually, WannaCry did not spread via a 'phishing' email — so was not caused by people clicking a dubious link in an email message. Investigations showed that too many NHS and corporate computers were infected before

workers even arrived at work, as they found the ransomware immediately they switched on their PCs. Instead, the WannaCry worm exploited a loophole in the Server Message Block (SMB) which is part of the Windows operating systems prior to Windows 10.

Without getting too technical, SMB allows computers to communicate with each other. The hacker installs WannaCry on one computer, which then searches for other vulnerable computers, infects them and they find others to infect, and so on.

Alarmingly, since WannaCry hit there has been a whole raft of fake websites set up, purporting to remove the ransomware. Typically, fake warnings appear as pop-up messages while you are web browsing. If you ring the techsupport number in the message, the scammers will ask to remotely access your computer to 'check' whether you have sufficient protection. They will confidently tell you that you are at risk then download the Windows Malicious Software Removal Tool—a perfectly legitimate program provided to all Windows users by Microsoft and regularly part of the Windows updates you receive. Please don't fall for this—ActionFraud are aware and victims have reported paying £320 or more for this 'help'.

If you use an Android or Apple device you will not become infected by WannaCry—it does not (yet) exist for those operating systems.

Talking of Malwarebytes, if you have Advanced System Care (ASC) installed as well you may find that Malwarebytes flags it up as a PUP (potentially unwanted program) and then removes ASC. Currently Malwarebytes are in a copyright dispute with IOBit who own ASC. According to the latter there are now no PUPs in their software, but the dispute goes on as it actually relates to some program code passed onto IOBit by some ex-Malwarebytes employees. If you find ASC has disappeared from your PC pop into the Computer Café any Friday morning between 9 and 12:30pm and we will show you how to get it back.

Yes, it's that man again—another of his 'hats' apart from being one of the Computer Café mentors is to recycle computers and other equipment—even sewing machines. Each Monday he can be found at Tool Aid Ringwood (at Hangersley) refurbishing for reuse the bootloads of equipment that get handed in at the Computer Café. See [toolaidringwood.org.uk](http://toolaidringwood.org.uk) for more information



# Ferndown Police Community Office

The Ferndown Police Community Office is located in the Barrington Centre in Penny's Walk. It is operated by police volunteers and is open daily (except Sunday) from 10 until 12. Please come in and see the wide variety of security devices and leaflets that we have.

## Sheduction



If you missed Sheduction at the MAD on Fryers Field, West Moors on 1 July, it will be at the Emergency Services Day

in Kings Park, Bournemouth on 22 July, showing all the items that are available in the Community Office. Please come along and see us.

## Shed alarms

There are still too many shed break-ins, we have an economic shed alarm that is remote controlled and wire free.

With a detection area of 5m and angle of 90 degrees, these alarms cost just £10 each.



## Card defenders

We also have card defenders that protect your contactless credit/debit cards from skimmers stealing the card data. These are available at 50p each.



## Cycle Bells



To enable you to be heard when cycling we have clip-on cycle bells at £1.50 in various colours.

## Cycle locks

We also have various cycle locks including an alarmed version at £8.



During office hours we can be contacted on 01202 876219, but please be aware that this number should not be used instead of 999 (when a crime is being committed or life is in danger) or 101 for other incidents. Or contact us by email:

**[ferndowncommunityoffice@btconnect.com](mailto:ferndowncommunityoffice@btconnect.com)**

The Community Office has a website which has details of all the services and products:

**[ferndowncommunityoffice.org.uk](http://ferndowncommunityoffice.org.uk)**

## How 'locky' are you?

According to Ourwatch (the national body that covers all Home Watch and Neighbourhood Watch schemes) research almost half of all homes are left unlocked when householders go out. They advise residents to lock their doors and ensure locks are compliant with British Standards.

In the survey carried out by ERA of over 2000 home owners across the UK, 42% of people said they regularly leave their home unlocked and would only think about locking the door if they were away overnight. In addition to the obvious risk of burglary, the survey also revealed that less than half of us would change our locks even if we lost our key. As most burglaries are opportunistic and thieves will always choose, quite literally, the path of least resistance, locking your door is critical. Nothing is as easy or as convenient to a burglar as an unlocked door.

“

42% of people leave their home unlocked

”

Worryingly, it would seem that often people only really think about home security after a break-in.

Further findings from the research reveal that only half of us with a burglar alarm actually activate it (48%) every time we leave the house and one in four householders don't even know if door and window locks are compliant with the terms of their home insurance.

Increasingly CCTV is becoming a popular deterrent with 12% of us now monitoring our homes remotely but when it comes to investing in our homes, upgrading our security falls way behind the priorities of a new kitchen or updating the décor.

*Statistics taken from the latest Crime in England and Wales Survey for year ending September 2016, which was published on 19 January 2017*

# Neighbourhood Policing Team report



Welcome to the Neighbourhood Policing team report for the St Leonards and St Ives Home Watch. We understand the key topic on everyone's minds at the moment will be the tragic murder of Guy Hedger at Castlewood following an aggravated burglary at his home.

*Julian Humphries* Residents in the surrounding areas are understandably shocked at this horrendous crime. Dorset Police conducted a very fast-moving investigation and three men; Kevin Downton, 40, from Winterbourne Stickland near Blandford, 41 year-old Jason Baccus and 44 year-old Scott Keeping, both of Verney Close in Bournemouth, have all been charged with murder. These three men are all being held in custody and are due to appear at Winchester Crown Court in July.

To reassure the local community PC Julian Humphries and PCSO Adam Fitzwalter held a street corner meeting in Davids Lane, near Castlewood in company with the Neighbourhood Watch Sheduction trailer. Despite very heavy rain residents turned out in high numbers to meet with us. We want the community to be assured that incidents such as the death of Mr Hedger are incredibly rare. We will continue providing a high visibility presence in the area over the coming weeks and months.



*Adam and Sheduction in Davids Lane*

As we come into the summer months we tend to see an increase in two crime areas, the first being shed and garage burglaries and the second being rogue trading. Generally shed and garage thieves will be keen to steal power and garden tools or machinery, so ensure these are kept securely locked away and are hidden out of sight. Alarmed padlocks and shed alarms are a great way of securing outbuildings and these are available in the Police Community Office in the Barrington Centre in Ferndown (Open 10am to 12pm Monday-Saturday).

Rogue traders do continue to be a problem in the area, targeting the most vulnerable members of our community. Rogue traders will cold-call at addresses hoping the home owner will ask them to carry out works such as tree cutting or gutter clearing. More often than not no written contract is provided and the tradesmen will vastly increase the verbally quoted price for their works upon completion, leaving victims in a vulnerable position. It is a legal requirement that any tradesperson provides you with a written contract and explains that there is a fourteen day cooling-off period. Our advice is to never deal with any tradesperson who visits your doorstep unsolicited. Please also keep a watch on vulnerable neighbours who may not be aware of the dangers of rogue traders. Call Dorset Police on 101 to report suspicious circumstances, or dial 999 if a crime is in progress.

***PC Julian Humphries and PCSOs Adam Fitzwalter and James Marsh***

## Community Café

Hello everyone

I do hope this finds you all well. This is just a short note to let you know we are still around every Wednesday morning enjoying each other's company and having a good chat and a few giggles.

If you have never been to meet up with us, we would love to see you.

I would like to say a big thank you for the many donations that have been coming in for our stalls. These are very much



appreciated and are helping with our fundraising in support of the village hall and leukaemia. We had a visit from two ladies who run the leukaemia fundraising at Bournemouth hospital. They are absolutely thrilled we have chosen to support them this year and bought a variety of items for our stalls and raffle.

Do hope you have a pleasant summer and keep well.

Best wishes

***Barbara***

## Police Inspector's update



As spring approaches, many will begin the endless list of jobs that have built up over the winter, which often includes maintenance of properties. East Dorset remains a very safe place to live and work but there has been an increase in breaks to garages, sheds and vehicles. Also, tools have been stolen.

Being a victim or witness to a crime can be distressing and traumatic, so Dorset Police have created a victims bureau dedicated to providing help and support.

Our Rural Crime team, led by Verwood Neighbourhood Police, has organised several proactive operations recently, some of which resulted in custodial sentences for the offenders. PS Nick Lee from the team has stated that it is often difficult to return items to their owners due to the lack of serial numbers being recorded or identifiable marks and recommends that you take the time to record serial numbers. Dorset Police are working together with [immobilise.com.uk](http://immobilise.com.uk) where property

details can be recorded by owners and searched by the police to locate victims of crime.

We should never become complacent when deterring crime and I would suggest this is an ideal opportunity to assess your home and vehicle security.

Phone and computer scams across Dorset remain a priority, with often those that are the most vulnerable amongst us targeted. If you think you've been a victim of fraud of any description or someone you know may have, please contact Action Fraud on [actionfraud.police.uk](http://actionfraud.police.uk). If a crime is in progress call the emergency number 999.

If you believe a member of your community is vulnerable, please take the time to bring it to the attention of someone that can help - this can be a relative, GP, social services, Age Concern or the Police.

Advice on all the above and a lot more can be found on the Dorset Police website: [dorset.police.uk](http://dorset.police.uk).

**Inspector Steve Yeoman**

## Recent crime statistics

PCSO James Marsh attended our June committee meeting and delivered the latest crime statistics:

- *There were four burglaries in May versus ten the month before*
- *Fraud attacks are increasing, with the older and vulnerable being targeted, and all the while the fraudsters are using more sophisticated methods. Emails are less riddled with errors and grammar is markedly improved. Doorstep and telephone fraudsters are becoming cleverer*

It is possible to see quite detailed information about crimes in our area, or any area, by using the [police.uk](http://police.uk) website. If you enter your postcode or that of an area you are interested in (perhaps an elderly relative's, etc), you can see a map showing the hot spots by clicking the 'Explore the crime map' button. From there you can select specific types of crime, the road affected and even the type of crime.

During the summer our police will be dealing with a great deal of vehicle crime, predominantly thefts from vehicles. So the advice is to put valuables out of sight, before you get to your destination and to make sure tell-tale SatNav marks are wiped off the windscreen before leaving the vehicle.

## Do it online

I apologise to those of you who do not use PCs, tablet computers or smartphones as here is yet another article involving computing. However, please read on as it contains other pertinent information!

999 is the familiar number to call if life is in danger or a crime is in progress. The 101 service, is the non-emergency line for a non-urgent response. However, 101 and 999 are often used inappropriately, leading to delays in response times but there is a third way—do it, or ask someone else to do it, online for you.

Go to [dorset.police.uk](http://dorset.police.uk) and click the 'do-it-online' link at the top, which will offer you a wide range of options including reporting an incident to the police, reporting lost property, reporting fraud to ActionFraud, or even to report anonymously to CrimeStoppers.

If you are online have you explored [dorset.police.uk](http://dorset.police.uk) more fully? Click the 'Neighbourhood Policing' link, then select Dorset—East; then click on West Moors, St Leonards & St Ives. The page provides details of our local neighbourhood team, including a poster. Whilst there you can view their current priorities, future events they will be attending, or even read their Twitter and Facebook feeds.