

Chairman's report

At our September committee meeting we had lots to discuss: the Halloween Party, tickets are still available but are going fast; our membership, 1564 and still growing; speeding, another Speed Watch is being arranged; Traders, our list is growing and there's a further six new traders added—see page 3.

Our wide remit means our committee meetings are always lively, last no more than two hours, four times a year, involve tea and cakes and normally include our Neighbourhood Policing Team officers. At this latest meeting we met PCSO James Marsh who has just joined our NPT—to replace PCSO Dan Byrne—read more on page 7.

However, we could always use more help so I'd be delighted if you thought you could join the Home Watch committee—either just to have your say in what we do or perhaps to help in one of the designated jobs, such as membership, marketing, etc. Just contact me for a chat!

Brian Frecknall 01425 476558

Medical assistance OUT-OF-HOURS TELEPHONE NUMBER

Dorset and Hampshire patients

RING 111

*If the patient deteriorates before a
responder arrives*

RING 999



Halloween

Home Watch party featuring
**monster hog roast
bewitching booze
cat'chy music**

**Saturday 22 October
5 to 9 pm**

St Leonards & St Ives Village Hall

**A limited number of tickets are
still available—£9 from Marie**

01425 475733

email agbirchs@sky.com

Dress as you like (no bits on show!)

Parking available for broomsticks!



St Ives Primary School

**Christmas Fair with
Fireworks**

Friday 25 November 5—7:30 pm

Anyone wishing to have a table/stall
(£10 per table) should contact us via
info.sisa.events@gmail.com
or the school

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Community matters

Closure of St Leonards hospital

No doubt you have heard the news about the closure of our much valued hospital but did you know there's an online petition asking for it to be saved?

Go to:

<https://petition.parliament.uk/petitions/162198>

and if you can, ask your friends and neighbours to do the same. Once the petition gains 100,000 names it forces a debate in parliament. Although some of these online petitions have been farcical in content this is surely one we should support. It literally takes just two minutes to do, but please ensure you click the link in the resulting email as your signature will not be included until you do.

As the nights draw in

We certainly enjoyed a late summer, possibly even extending into an Indian summer, but the nights are drawing in and it's time to consider the steps we all need to take. There's a wealth of advice available on the internet, from Age Concern, NHS Choices, RoSPA, the AA etc covering everything from health issues to driving tips for bad weather conditions.

But the most important tips concern household safety, having chimneys swept and checked, ensuring you have current carbon monoxide detectors, clearing out blocked gutters and downpipes, etc. Add to that the security issues, closing and locking doors, gates and sheds, using alarms where possible, and it seems a never-ending list.

But please add one other item to your list—that of keeping an eye on elderly or infirm neighbours. Even a friendly wave as you walk by will brighten their day—perhaps a friendly chat so you can ensure that they have made preparations for winter or even ask them in for a cup of coffee occasionally. Community spirit and good neighbourliness are at the heart of Home Watch, is not just 'all about security'.

Community Speed Watch

If you would like to know more about Speed Watch, nominate roads for Speed Watch checks, or even become a Speed Watch-er please contact the Chairman or go on the Dorset Police website—and read the Community Speed Watch page.

Contributions to the newsletter are welcome but may be edited or shortened. Photographs are only reproduced when of suitable quality and when space permits. Any views or opinions expressed in this publication unless specifically stated otherwise are those of the writer.

Village Hall news

Hello everybody

We have been very busy these last three months. The defibrillator is waiting for the final test to be carried out by the end of this month and then it will be available for all to use but we sincerely hope it will never be necessary.

We have now had the annexe redecorated and are hoping to fit vertical blinds in the near future which are not cheap. Recently Barry Goringe, our Vice Chairman fitted a baby changing mat on the wall in the disabled toilet. This was suggested by Margaret, Barry's wife who also sourced a suitable unit. My thanks to them for all the hard work involved.

The corridor and committee rooms have been redecorated, with new vertical blinds installed to replace the shabby curtains in the committee rooms.

Our event on 12 June in celebration of Her Majesty's 90th birthday was well attended but unfortunately there were several people who were not keen on the pig roast being served as pulled pork and some complained that they did not see sight of the pig. This will be noted next time if we hold a similar event again.

To keep up the standards that we are complimented for we need to raise additional money towards the work we carry out. We are therefore holding two more fund raising events which are:

- * Sunday 25 September 7:00pm at the Chef da China—all you can eat buffet and raffle, cost £15, tickets available now from me



- * Saturday 28 January 2017—a very exciting race night featuring a centre table buffet for which we are always complimented. Fresh cold meats, pâté, assorted cheeses and biscuits, salad and our ever popular assortment of French bread, lattice loaves and date and walnut bread—followed by a large assortment of homemade desserts. Tables of eight or ten are bookable but pairs welcome. Bring your friends and relatives for a great night out. Win a bottle of whisky if your named horse wins its race. Tickets £12 available from me



A big thank you to the committee and helpers of the Village Hall; we would not be able to do all that we do without you.

Ann Warman 01425 476319

Traders List updates

Please add these to your Traders List in the space provided on the back page:

Computer Repairs

Bournemouth Computer Solutions, Roger Watts

We offer expert, affordable computer repair help for individuals, families, freelancers and small businesses and give 10% discount to Home Watch members
17 Seagrim Road, Bournemouth BH8 0AY
telephone: 01202 859950 or 07894 459738, email: support@bournemouthcomputersolutions.co.uk
www.bournemouthcomputersolutions.co.uk

Television Systems

Clitherow Radio, Derek Clitherow

New & second-hand LCD & Plasma TV, DVD, Freeview, Freesat sales and aerials, repairs and servicing. 49 years in business, personal service includes free delivery, installation and setting up. Aerials supplied and fitted. No charge to call and give advice. If asked to do work charges £35 which covers a reasonable length of time plus parts, etc, if required
Five Oaks, Shobley, Ringwood, BH24 3HT
telephone: 01425 473359

Beauty Therapist

Beauty@34 Salon, Sharon Giles

Higher Diploma in Beauty Therapy. Qualified beauty therapist for 31 years. Previously at Body Shop and The Littledown Centre. I offer 20% off your first treatment
34 Braeside Road, St Leonards BH24 2PH
telephone: 01425 476330 or 07812 103319
email: gilessharon@gmail.com
www.facebook.com/beautyatnumber34

Footcare

Kelly-Jo Gold

Chiropodist/Podiatrist, offering 3% discount
HCPC Registered No. ch19694 & SRN
16 Oaks Drive, St Leonards, Ringwood, BH24 2QT
telephone: 01202 989412
email: kjg16@outlook.com

Gardening, Fencing, Hard Landscaping and Tree Surgeons

Apex Tree Surgeons Ltd

Local company, tree surgery, hedge works
55 Avon Castle Drive, Ringwood, BH24 2BE
telephone: 01202 856404 or 07973 479215
email: martin@apextreesurgeons.com

Gardening, Fencing, Hard Landscaping and Tree Surgeons

Charlie McEvoy

General gardening, grass cutting, hedge/shrub pruning and maintenance. Reliable and competitively priced
115 Wollaton Road, Ferndown, BH22 8QS
telephone: 01202 875890 or 07776 374712
email: chasmcevoy53@gmail.com

Finally, there are changes under Bathrooms & Showers, Kitchens, Plumbing & Heating and Tiling, Ceramics to Hugh Southgate's address—it is now 22 Heron Drive, Wimborne, all other details are unchanged.

Elaine Smith 01425 461022
elaineshomewatch@58lions.co.uk

Winter Coordinator's news

In my last report I mentioned the postal offer I'd had to buy my solar panels. I followed this up and they became quite insistent, but at the end of the day I was not going to get the return I expected, so I turned it down. They still contact me, so it is obviously a good money earner! Just don't take anything at face value – check what your long and short term expectations are, and do not agree to anything if you are not 100% sure.

The other day I received an email on my laptop computer, supposedly from British Gas, telling me I owed over £400 for gas and electricity, and payment was now due! I did as instructed by our computer guru ("hover your mouse over the link", cheers Viv!) and it was not from BG.

So it went in the trash!

Today we received an email, again supposedly from Amazon, asking us to re-set our account details. Again it was not genuine.

In between we had a similar email from BT with the same requests.

For the older generation these things are frightening, be we MUST always check, and if we are in any doubt at all contact the supplier – they will not mind. Just never ever part with either money or sensitive information without 100% assurance.

Enjoy what is left of the summer, and stay safe.

Bob Pugh janetbbpgh@btinternet.com

Dorset Police receives over 1300 calls to 101 and over 200 emergency calls to 999 every day. These levels increase in the summer months, and therefore the demands on call handlers is considerable.

We are seeking to improve performance figures for the 101 line through promotion of the correct use of the number, alongside the use of the other contact methods as an alternative for reporting non-urgent matters.

The new Dorset Police website was launched in June 2016. This boasts various online reporting and enquiry tools making the process quicker and easier than calling 101. The online services offered include:

- Report a crime or incident
- Request a call back
- Message for an officer
- Make a complaint
- Access information
- Leave compliments and feedback
- Report a hate crime
- Email us
- Make a general enquiry

A large percentage of calls received by Dorset Police are for other agencies and not a matter for the police. Please ensure you are contacting the appropriate agency to assist you with your enquiry. You should contact your local council for issues such as:

Roads and transport—

- Report a road issue
- Live travel alerts
- Parking issues
- Driveway obstructions

Recycling and rubbish—

- Bin collections
- Recycling
- Litter
- Dog fouling

Environmental health—

- Noise complaints including parties
- Pest control
- Found animals
- Fly tipping
- Bonfires and fireworks
- Trading standards

Planning and housing—

- Street lighting

Leisure and culture—

- Parks

Lost property should be reported at **reportmyloss.com**

where you can complete an online lost property form. You will then receive a lost property reference number for use with an insurance claim.

Report My Loss allows residents to report lost property for free with information being searchable by any UK police forces. This process saves you valuable time as you do not need to telephone 101 or visit your local police station.

Found property should be handed to the owners or management of the property or public transport where they have been found.

Found items that should be handed into police stations are:

- Mobile phones, laptops, cameras – anything with a memory card
- Personal ID—such as passport, driving licence, bank card, utility bill
- Drugs, poison, hazardous substance/liquid
- Firearms, ammunition, explosives
- Significant amounts of cash

Please visit:

dorset.police.uk

and follow the Do it Online process

Do It Online

If life is in danger or a crime is in progress call

999

Report Something

Full Crime Report

Use this form to submit a full crime report, where you are the victim, or you are reporting it on behalf of the victim.

Report Something else

Have something else to report to us? - Please use this form to report non crime related information to us. Please include as much information as possible to assist us with answering your enquiry.

Report a Hate Crime

Are you the victim of, or witness to, a Hate Crime? Please let us know by using this form here.



Report Lost Property

If you have lost something, please use the national service (free of charge) to report it and get your reference number.



Report a Fraud or Cyber Crime

Please use the National Fraud and Cyber Crime Reporting Centre to report fraud and cyber related incidents.



Report something anonymously

Please use CrimeStoppers if you'd like to report something anonymously rather than directly to Dorset Police...

Make a specific enquiry

Community Café

Every Wednesday morning from 10 to 12 noon

Hello everyone

I cannot believe another three months have passed since we last wrote. I do hope you have enjoyed any holiday breaks you may have had. What a lovely August we have enjoyed I hope many of you have been able to get out and have some fun with the grandchildren if they live nearby.

We have had another great three months celebrating the Queen's 90th birthday, our own 'Welsh John's' 90th birthday (pictured right) and Gino's 80th birthday, in the middle picture.

We also had a special birthday celebration for Marion's 90th birthday (pictured far right) in August that we sadly missed last year – however we certainly made up for it this year.



Our fundraising is going from strength to strength with grateful thanks for all the lovely gifts for the stalls that are sent in. We have even received a great many donated items from a lady in Bournemouth (via local Home Watch members) which have raised a great amount of money for our fundraising efforts.

I am so grateful for the great support we receive from our community, from those of you who come along

to the coffee morning on a regular basis – to our dear friends in the next room busy sewing on a Wednesday morning and to those of you who send in donations I thank you all.

Don't forget our door is open to you all and a warm welcome will be given to you – so why not pop in on a Wednesday morning and see what goes on?

Best wishes to you all

Barbara Pilch 01202 861821

Computer Café

Perhaps you've visited the Computer Café with a poorly computer, tablet or smartphone to be told that, at best, it's a lot of PUPs (potentially unwanted programs), maybe a virus or Trojan or, at worst, ransomware. We can clean up your infected PC and remove malware from your system, but damage from some forms of malware, like ransomware, cannot be undone. If a devious individual has encrypted your files, which you haven't previously backed up, they could well be lost forever. Your best defence is to know and continually use some tried and tested techniques. No method is 100% fool-proof, but our guidelines will protect you. You will find these in the enclosed leaflet, so keep it by your computer for future reference!

Bogus repairs are another way of getting something you don't need. The Microsoft telephone scam seems to have died out, although will probably return at some stage. However, bogus repairs aren't just available from telephone scammers. All too often we hear and see evidence of unwanted programs, even viruses and other malware left behind after the owner has resorted to an on-line support offer. These come in various flavours—from an enticing ad for a 'one-hit wonder program' to download that will cure all your problems, to the 'one-to-one online chat' message helplines.

Whatever the flavour, they could leave a nasty taste in your mouth and potentially several £100's less in your bank account. The worst one recently charged over £400 for Malwarebytes Anti Malware—a free program that we recommend—but only when downloaded from malwarebytes.org or available from us. Oh and that £400 included a few PUPs!

From time to time we offer courses which run over three consecutive Tuesday afternoons. These are aimed at keeping you safe and secure when using the internet, emailing etc. The syllabus is regularly reviewed and tailored to the fast-changing trends in cyber threats. For more information contact me—my details are below.

So after all that bad news, pop into the café for coffee and biscuits, ask for more info about malware, get your device checked by our mentors or, if you want to astound your friends with your tech savviness, book one of our courses to learn the details behind the advice above.

Viv 01425 476558
vivfrecknall@btopenworld.com



Ferndown Police Community Office

The Ferndown Police Community Office is located in the Barrington Centre in Penny's Walk. We are operated by Police Volunteers and are open daily (except Sunday) from 10 until 12. Please come in and see the wide variety of security devices and leaflets that we have.



Most banks are now issuing contactless cards to their customers. Needless to say the criminals are one step ahead and have a device that will read your card and so steal your identity. We

have a special wallet that will prevent this happening. These are available in the Community Office and on the Sheduction vehicle at a cost of 50p each.

At the moment we are concentrating on bicycles. With the darker nights there are still riders without lights, we have a set of red and white lights for £2.



There are still bikes being stolen. We have an alarmed cycle padlock for £8, a D Lock for £8 and a cable lock for £4. Bikes should be marked in case they are stolen and recovered by the police. We have a system of marking with labels which are registered with a national database; this costs £5 per

bike, you can also mark with a UV marker pen which is available for free along with a leaflet on which you can list items that are marked.

We also have a UV light keyring. This has a UV light for checking your marking, a white light and a laser pointer.

Garden sheds and outbuildings are still being targeted due to the large amount of valuable items kept there, you can

discourage criminals by fitting a shed alarm which is available at £10. We also have an alarmed padlock at £11, this will activate if

tampered with. Please remember that criminals will take tools to break into your house.



During office hours we can be contacted on 01202 876219, but please be aware that this number should not be used instead of 999 (a crime is being committed or life is in danger) or 101 for other incidents. We can also be contacted by email:

ferndowncommunityoffice@btconnect.com

The Community Office has a website which has details of all the services and products:

ferndowncommunityoffice.org

Reshaping your Councils

A public consultation has been launched by the nine Dorset Councils on how their services may be delivered in the future. It is vital that as many residents as possible take this opportunity to have their say. Unless you make the effort to respond you will not get a say as this is not a referendum.

The consultation was launched on 30 August and closes on 25 October.

Your council, local services and the amount of council tax you pay could be affected.

The Parish Council believe that it is crucial that as many residents as possible have their say, but also for residents to fully understand the different options being proposed before completing and submitting their response.

Visit this website:

reshapingyourcouncils.uk

where you can learn more and submit your response.

Uganda 2016

In late October this year Tony and Dee Tester are off to Uganda to teach boating skills and first aid to the



Uganda Wildlife Authority. This vital training is taking place on the Nile in Murchison Falls National Park. The rangers on average recover over five tonnes of wire

snares a year to help prevent the poaching of wildlife in the area.

This trip is being personally funded by Tony and Dee, and they have asked their family and friends to donate items of kit which will assist in the cause.

If you would like to donate items such as steri-wipes, plasters, pens, etc then please contact Tony by email **tony753@icloud.com**.

Neighbourhood Policing Team report



Julian Humphries

Over the summer months we have seen a rise on the number of scam telephone calls our residents are receiving. There has been a growing number of victims of these types of calls, many of whom have parted with considerable amounts of money, which sadly, in certain cases is unrecoverable by the

banks. The most recent victim was a resident who was pursuing a £5,000 lottery win, which they had not entered, however they were lured into parting with £2,700. Our advice remains the same, please hang up on any unwanted calls and advise your family and friends to be aware of these fraudsters.

Another issue we have seen recently is with rogue traders. One resident became a victim paying £240 for a gardener to do a very small amount of work, who then also tried to charge VAT to up the price even further. The male responsible is being dealt with by trading standards. Please keep an eye out for neighbours, particularly if they are vulnerable and may fall victim to visits from rogue traders.

For those of you with access to a computer Dorset Police have a brand new website designed to be easy

to use, and features a new 'Do It Online' service (see also page 4). The public can now contact us online, at any time of the day, for all non-emergency matters, such as reporting a crime or incident or messaging an officer. This has significantly reduced the phone traffic on the 101 system, allowing it to then deal with those more complex matters that can't be explained online or for those people who do not have internet access.

To visit the website search for:

www.dorset.police.uk

PCSO Dan Byrne who was with the Neighbourhood Policing Team for over two years has now left the team. Following a successful application to join Dorset Police as a police constable, he will begin his training in August. We congratulate him and wish him all the best for his training. Dan's replacement is Police Community Support Officer James Marsh who joined us in early September, he will be working alongside Adam and myself.

**PCSO 5104 Adam Fitzwalter
and PC 1496 Julian Humphries**



Adam Fitzwalter

Scamwatch

Here's a few more of the latest scams ...

Water Board – Bournemouth Water have issued a poster, messages on social media and articles in the local press entitled, 'Callers at your door, don't let a thief into your home!' Their key message is STOP (don't let them in), CHAIN (use your door chain or speak to them through a locked door), CHECK (their ID, either using your chain or through your letterbox).



In addition you should look for the logo on the caller's clothes, van and identity card, but be aware that these can be easily faked.

You can telephone Bournemouth Water on 01202 590059 to check they are genuine, the real callers won't mind. Bournemouth Water also advise:

- If they say they are 'from the Water Board' don't let them in – Water Boards no longer exist
- Call the police immediately if someone tries or manages to enter your home
- Register a password by calling Bournemouth Water on the above number – their staff will use this if they need to visit your property

HMRC and iTunes vouchers—victims are being contacted by a variety of methods including phone calls, text messages and emails from suspects claiming to be from HM Revenue & Customs.

This new method involves fraudsters contacting victims and tricking them into paying bogus debts and taxes using iTunes gift cards because they can be easily redeemed and sold on by the victim passing on details of the serial code on the back of the card. Herefordshire police have recently reported nearly £22,000 worth of iTunes vouchers were bought over three separate transactions by a 70 year old woman.

Number spoofing—Scammers now have the means to fool you into thinking they are a legitimate caller. They can mimic official telephone numbers, so when they come up on your caller display (if your phone has this facility) you may think it's your bank, utility company, etc. If you have any doubts about the call being genuine, replace your receiver and call the organisation direct, having found the number on a bill or other correspondence. Wait at least 10 minutes or longer if using your landline but preferably use a mobile phone or a neighbour's landline.

Inspector Wayne Nock, East Dorset Neighbourhood Police Inspector

Sun, Football and Rural Crime



So far we appear to have had a proper sunny summer which is, of course, good news for the region in terms of tourism but not so good for our clogged up road network.

It is also a very busy time of the year for policing with at least double the population and the large events, such as the Bournemouth Air Festival and the Great Dorset Steam Fair, which require extra resources to help ensure those events can be as safe as possible. Add to that the start of the football season and premier league football for AFC Bournemouth for another year it's safe to say we will be kept busy .



All this however doesn't mean there are fewer officers on patrol for East Dorset. I can assure you that police numbers are maintained and this is also the case with the Neighbourhood Policing Teams.

Regarding the neighbourhood teams, there will be some new faces appearing over the next few months because a number of our PCSOs have been successful in applying to join Dorset Police as Police Officers. This is a great achievement for the individual but I am aware of the impact their moving on can have on the local communities they have served. It's an unavoidable situation but one that I have tried to mitigate by ensuring continuity in handovers where possible. The ethos and community engagement policing style will remain, and continue to be developed in line with our statutory and non-statutory partners and of course you, the local communities we serve.

There are some exciting changes coming up: on 12 August the Police and Crime Commissioner for Dorset officially launched Dorset Police's Rural Crime Team capability with a full time co-ordinating officer, intelligence analyst and engagement officer working with the rural teams across the county. This will result in a consistent approach across the county and it will really start to impact on those criminals who think they can commit crimes in the rural areas and not be caught. A variety of tactics will be used to combat this criminality. We are working with a number of different agencies as crimes such as poaching can have wide ranging consequences after the initial act of poaching – you want to know that your venison steak has legitimately entered the food chain!



Finally, thefts from unattended cars and particularly builder and traders' vans are still a problem. On many occasions the theft could have been prevented by simply shutting and locking the doors of the vehicle! I know it sounds obvious but people are still being careless, and unfortunately, suffering as a result. It only takes 20-30 seconds for an expensive disc cutter to be taken from the back of a van. So my plea to you is always think security, don't leave valuables on display and always lock your doors, even if you're just popping out for a minute.

Have a great rest of the summer

Regards



Committee contact details

ELECTED MEMBERS:

CHAIRMAN	Brian Frecknall	v.frecknall@btopenworld.com	01425 476558
VICE CHAIRMAN	Pat Tester	pat_brian@talktalk.net	01425 483579
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HOME WATCH SIGNS	Norman Walters	4 St Ives Wood (no email)	01425 480731
WINTER COORDINATOR	Bob Pugh	janetbbpgh@btinternet.com	01425 472029
COMMITTEE	Pat Sullivan	msullivan038@gmail.com	01425 478162

NOMINATED REPRESENTATIVES:

Parish Councillors	Barry Goringe and Alan Davies		
East Dorset Police – Neighbourhood Policing Team	PC Julian Humphries Adam Fitzwalter	Julian.Humphries@dorset.pnn.police.uk Adam.Fitzwalter@dorset.pnn.police.uk	When on duty: 101