

Chairman's report

There have been several occasions recently where residents have received cold calls from companies looking for business, followed up by an unsolicited visit. Trading Standards advice is that you do not deal with these businesses or individuals.

Furthermore you do not need to engage them in lengthy conversation, just point to the (old style) red postcards or the new yellow stickers. If you need the new yellow door sticker, illustrated here, just contact me.

If you have work that you need help with the advice is that you obtain three written estimates and do not be pushed into making a decision. Also do not part with money until the job is completed to your satisfaction, however, you may have to make a part payment before completion, if this was agreed at the time of contracting with the supplier.

Also, don't forget our Traders List, which lists businesses that have been nominated by members as having done satisfactory work.

Our next social event, Music and Munch is on 10 October, and we only have a few tickets left, I look forward to seeing you there.

Brian Frecknall

Medical assistance

OUT-OF-HOURS TELEPHONE NUMBER

Dorset and Hampshire patients

RING 111

If the patient deteriorates before a responder arrives

RING 999



Music & Munch

Saturday 10 October 2015

Starts at 6pm (ends around 9!)

Featuring The Eclipse Trio who will be serenading you with songs from the 50s, 60s

Cold buffet
Wine and soft drinks from the 50s, 60s at very reasonable prices

Places are limited so book now!
Tickets £5 person

Contact Viv on 01425 476558 or vivfrecknall@btopenworld.com



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Community matters

Don't be a parking pain!

There seem to be a number of people in the area who are concerned about cars, vans, etc, being parked on grass verges or obstructing pathways. In some places people with prams or buggies or elderly folk with wheelchairs are having to go out into the road to get past. The operatives who cut the public grass areas are also concerned as it makes things difficult for them if they have to stop and ask people to move their cars. Whilst in wet weather, ruts form in the verges which is unsightly and makes mowing uneven. Some roads have wild orchids growing in the verges in autumn, so unsociable parking damages those as well.

The practice is dangerous for both pavement and road users. Vehicles should be parked on either a private drive where available, or safely in the road, not on verges or across pathways.

Calling any Savages!

Do you remember the Savage family who lived at 25 Woolsbridge Road? If so, Rita Pettet needs your help. Rita is a keen genealogist and is distantly related by marriage to Henry TB Savage. She has uncovered a photograph of Henry taken in 1941 which she would like to pass on to any surviving members of the Savage family, or failing that, she will send to the Royal Navy Museum for their archives.

Henry was married to Eileen, although sadly, both are now dead. Henry died in 1974 and Eileen in 1980. Rita does not know if they had children but thought that if there are any family members still in the area they may like the picture. The photograph was found in an album which belonged to Kay Hutton (nee Sweet) who lived in Braeside Road in the 1950s.

Contact Viv on 01425 476558 if you can help and I will pass you onto Rita.

Village Hall news

Hi everybody

The hall has been a little bit quiet in August as many groups choose not to book during this time as holidays are taking place.

We now have one more set of floors to refurbish, but with no available money, we are hoping that the Community Day on the 14 November will be a great success and we can raise some money towards the high cost of that work.

We are also holding a race night on the 31 January with our very popular centre table buffet which is so convenient and saves queuing. I am hoping to find enough ladies who will make me a hot or cold dessert for the event. Not having to buy in the desserts saves money for the hall so please let me know if you feel you can help.

The update on the defibrillator is that I have now completed the application form and submitted it to the British Heart Foundation, from where it will be sent to SWAST (our area ambulance) for consideration. Assuming our submission is successful we can arrange to have it fitted on the annexe wall and the training will then take place. We will require at least two people from each regular hire group for the training which will most likely be held on a Saturday in the main hall.

We would like to thank all the people who support the village hall and help to keep it in the very good condition we have worked to achieve.

Community Day

Saturday 14 November - 10:00 am—2:00 pm

Race Night

Saturday 31 January - 6.45 pm - 10.30 pm

Ann Warman 01425 476319

Winter Coordinator

At this time of year I must of course remind everyone to ensure that all your insulation is up to date for the coming winter - no draughty door and window frames. Please check that appropriate loft insulation and cavity wall insulation is in place.

Fortunately 'Lady Luck' is on our side at the moment - lower fuel costs all round mean our suppliers are for once competing on price, so keep your eyes and ears open for good deals, and do not be afraid to tell your suppliers if you find one - they will almost certainly play ball! Do also make sure your meters are read

physically at least once a year and do not rely on estimated readings - they can be way out, usually in the supplier's favour. Remember, there is always the facility to submit your own readings, do so if necessary. Furthermore, if you pay monthly and are consistently in credit, do ask for a refund and request your monthly payment to be reduced - they won't usually give you your money back unless you ask for it!

Above all, keep warm but not too hot!

Bob Pugh 01425 472029

New guidance on photocard driving licences

Since 8 June 2015 the paper counterpart to the photocard hasn't been legally valid and won't be updated.



Instead you can see your driving record online: go to gov.uk and search 'view driving licence'.

You should destroy your counterpart

but keep your actual licence (your licence is the plastic photocard or one of the paper licences which were issued until 1998).

Why? The DVLA replaced approximately 445,000 lost counterparts last year and each replacement cost the driver £20.

Employers and car hire companies can now view a driver record that's guaranteed to be completely up-to-date (reducing their risk and increasing road safety).

To do this you need to give them a code, which you can get when you view your licence on gov.uk. Each code is valid for 21 days and, to protect your privacy, can only be used once. You may want to share your driving record with people such as car hire companies or employers.

If you need more information go to gov.uk and search for 'no more counterpart'

East Dorset and Ringwood NHSRF update

On August 24 Rosemary White and Alan Redknap were interviewed on Radio Wimborne (see www.radiowimborne.co.uk – their interview may still be on the Listen Again page).

The NHSRF is for anyone who has retired from working for the NHS, related or private health services or any other caring organisations. Spouses, partners and friends of members can also join.

It provides:

- Monthly meetings with a variety of visiting speakers (forthcoming attractions include talks by local film and TV stuntwoman Denise Edwards, 'China past and present' from our own Terry Vincent, and Richard Edwards, underwater cameraman)

- Friendship and fellowship to all members
- Regular outings to places of interest
- Lunches out and opportunities for members to socialise

We meet at 10 am on the second Tuesday of each month at St Leonards Village Hall, Braeside Road, BH24 2PH.

For a friendly chat and further information please contact our Membership Secretary, Deirdre, on 01425 472940 or email our Secretary, Linda, at lindadickins@hotmail.co.uk



Committee contact details

ELECTED MEMBERS:

CHAIRMAN	Brian Frecknall	v.frecknall@btopenworld.com	01425 476558
VICE CHAIRMAN	Pat Tester	pat_brian@talktalk.net	01425 483579
MINUTES SECRETARY	Barbara Pilch	pilchs1@talktalk.net	01202 861821
TREASURER	John Pilch	pilchs1@talktalk.net	01202 861821
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EDITOR	Viv Frecknall	vivfrecknall@btopenworld.com	01425 476558
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HOME WATCH SIGNS	Norman Walters	4 St Ives Wood (no email)	01425 480731
WINTER COORDINATOR	Bob Pugh	janetbbpgh@btinternet.com	01425 472029
COMMITTEE	Pat Sullivan	msullivan038@gmail.com	01425 478162

NOMINATED REPRESENTATIVES:

Parish Councillors	Jenny House, Barry Goringe and Ray Dudman		
East Dorset Police – Safer Neighbourhood Team	PC Julian Humphries PCSOs Dan Byrne Adam Fitzwalter	Julian.Humphries@dorset.pnn.police.uk Dan.Byrne@dorset.pnn.police.uk Adam.Fitzwalter@dorset.pnn.police.uk	When on duty: 101

Computer Café

Writing this article just six weeks after the launch of Windows 10, I can already report a steady flow of café visitors bringing along their Windows equipment, which they have upgraded from Windows 7 or 8 to the new Windows 10. As we predicted back in June, the initial launch version available from 29 July did have some installation problems but many of these have been resolved in subsequent updates.

Among the things to be aware of: device drivers may not be available for your specific printer or other hardware yet. If you encounter problems try visiting the hardware manufacturer's website and download the correct driver for your hardware make and model. Owners of Sony Vaio laptops have been advised by Sony not to attempt the upgrade to Windows 10 as Sony themselves have not yet developed their Windows 10 drivers. Consequently, many Sony users have been experiencing problems.

Our advice remains the same as last time – you've got until next July to upgrade your computer so wait a bit longer – but when you do want to upgrade come and see us on a Friday morning between 9 and 12:30 as we can advise how to proceed and indeed help you if required. If you have already upgraded to Windows 10 and are experiencing problems there is an easy rollback facility which reverts the operating system back to your previous version, however it will only work within 28 days of your attempted upgrade, and you must have plenty of spare disc space.

There are now Windows 10 laptops, PCs and tablets available from stores if you fancy a new machine – which if you are still using Windows XP or Windows Vista will probably be your best, and possibly

cheapest, option as due to the age of your machine the hardware may not be able to cope with the latest version of Windows.

Moving onto Apple Macs their current operating system is OS X Yosemite (issued October 2014) but this is due to be shortly upgraded to OS X El Capitan. On iPads and iPhones the latest version is iOS 9 released on 10 September 2015.

As always the best advice for any PC, laptop, tablet or smartphone, regardless of manufacturer is to ensure you always

have the most up-to-date operating system software that your device can use, good anti-virus and anti-malware protection and current versions of productivity software such as Microsoft Office, Libre Office etc.

Apple devices are fundamentally safer from malware and other internet attacks than PCs because Mac OS X is considered more difficult to crack than rivals such as Windows. Mainly this is down to the simple fact that Macs have a lower market share - fewer users means lower rewards – hence less malware is written to target Macs. However, there is Mac malware out there, and it would be a mistake to assume that your Mac is completely immune from attack.



“The computer says I need to upgrade my brain to be compatible with the new software”

Freedom Youth Club - we're back!

What a difference a year makes...! In the Spring 2014 edition of the Parish Council newsletter it was reported that the Freedom Youth Club was at risk of permanent closure. Parents and grandparents were asked to encourage young people to attend and the response was more than could have been hoped for.

A committee was formed with parents taking the lead and responsibility for running and managing the youth club with the East Dorset District Council Lead Youth Worker, Linda Hughes.

Debbie Morris is chairman of the Freedom Youth Club Committee and Clementine Pestell is committee member and administrator, the Parish Council provides support by way of three Councillors who attend committee meetings.

We need your help again to continue the success of the last year by encouraging your children and grandchildren to attend starting this September. We are also looking for volunteers for the committee, so please come and talk to either Debbie or Clem during the Friday sessions if you think you can help.

Youth Club opening times

Monday night seniors 7 - 9:30 pm - (year 9 upwards)

Wednesday night juniors 6:30-9 pm - (years 7 & 8)

1st and 3rd Fridays of the month 4pm to 5:30 pm (ages 8 -11)

The Youth Club is situated at the rear of the Village Hall on Braeside Road with the entrance just opposite the Scout Hut.

Community Café

Dear Friends

I hope you are all keeping well and those of you who have been away enjoyed a pleasant holiday.

The coffee morning continues to give me and our loyal team, Beryl, Michelle, Pat, Janet and Carole a great deal of pleasure seeing our regular supporters each week who have become more than 'clientele' but a real family of friends. It is a pleasure for us all to set up the hall each Wednesday morning and await you all popping in.

A big thank you also to the ladies who meet in the main hall who work on their beautiful patchwork, knitting and needlework who also support the weekly raffle and pop in to browse over the stalls.

We have had some lovely items donated by friends in the community helping to raise funds for our two



charities this year namely Julia's House and The Dorset and Somerset Air Ambulance.

I am sure you will be pleased to hear we have raised just over £2,000 so far this year, with 4 months left! Towards the end of this period is the lead up to Christmas, so, if you have any items you, your family or friends don't need please remember our fundraising attempts. The more we raise the more we can help those in need of support from our two worthy charitable organisations.

If anyone wishes to come along for a cuppa and a chat we meet every Wednesday morning between 10 and 12 in the Village Hall annexe. Everyone is most welcome.

Best wishes to you all and keep healthy

Kind Regards **Barbara Pilch (01202 861821)**

Safety PIN

New research says that two million of us openly leave details of our debit and credit card PINs (personal Identification numbers) lying around our homes.



So it should come as no surprise that burglars actively look out for PINs when they break into a property.

A recent insurance survey established that about 13% of us who keep a note of our PIN will leave it, 'unsecured', somewhere in the house. Amazingly 10% will keep it in their wallet or purse, giving thieves both the card and the PIN! Other popular hiding places people use - which are the first places a burglar will check - are in: underwear or sock drawers; food containers (often in a fridge or freezer); books; the loft, or taped to the bottom of drawers. Burglars used to steal 'quick cash' items like jewellery, TVs, laptops, etc, but now they are also looking for PINs, passports and documents that they can sell on to identity fraudsters.

Look in on the Brightside!

Do you like board games and the odd game of bingo?

Our very friendly Brightside Club meets every Wednesday afternoon in the Village Hall annexe from 2 to 4 pm.

We have a quick game of bingo followed by refreshments and finish with a board game.

Everyone is welcome and we would love some more members but if games are not for you - just come for tea and a chat.

Home Watch signs

It would be appreciated if Home Watch coordinators could advise me of any action considered necessary in respect of signs in their area.

Typically this could include cutting back of foliage or undergrowth, and cleaning, re-fixing or repositioning signs in a more appropriate place where circumstances have changed.



Whilst a survey to check signs is carried out from time to time; it is not possible to inspect all 80+ signs in our Home Watch area at any one time.

I would therefore be grateful for your co-operation and can be contacted by telephone at the number below—thank you

Norman Walters 01425 480731

Ferndown Police Community Office reaches ten year milestone

Ferndown Community Office, which is run by volunteers to support Dorset Police, has marked its tenth anniversary.

The drop-in facility, based at the Barrington Centre, provides a wide range of security products, while volunteers also give out crime prevention advice and support to concerned members of the public and victims of crime. When the facility opened to the public in May 2005, it was open once a week for a short period of time and only a small number of visitors passed through the doors. Now in its tenth year, the team of six serve members of the community six mornings a week between 10 and 12. Last year, more than 2,500 people visited the office and made use of the services it provides.

The volunteers work closely with the local Safer Neighbourhood Team (SNT) and is supported by the staff at the Barrington Centre, Christchurch and East Dorset District Council, Ferndown Town Council, the Association of Dorset Watches and, in particular, the local Ferndown and West Moors Watches.



Volunteers from Ferndown Community Office receive the ten year anniversary commemorative plaque from Dorset Police officers. Left to right: Inspector Wayne Nock, Police Volunteers; Mike Wapshott, Peter Ebers, Brian Frecknall, Jeff Hughes, Derek Howshall, Inspector Mike Darkin and Sergeant Tim Travers

Safer Neighbourhood Team Sergeant, Tim Travers of Wimborne Police Station, said, "Local people use this service as another way to communicate with their local SNT. Some people prefer to pass intelligence on and share their concerns about the community through a more informal setting and to their peers, which is why the Ferndown Community Office has been so popular with local people. By voicing concerns or suggestions in this way, it helps the police to build up a picture of local activity and make neighbourhoods a better place to live, work and socialise in. It also builds bonds with the local residents and helps them feel that they're actively part of policing their community. I'd like to thank all of our volunteers, namely: Brian Frecknall, Geoff

Hughes, Mike Wapshott, Derek Howshall, Peter Ebers and Cheryl Walters, without whom, none of this would be possible. It is with a great deal of respect and admiration that I'd like to say happy tenth anniversary to the Ferndown Community Office."

Sheduction

As well as reaching a ten year milestone and growing from strength to strength – the volunteers at Ferndown thought of the concept of Sheduction: an initiative which helps people understand how to prevent their gardens and sheds being broken into and burgled using a life size mock-up of a shed. Roger Long, the chairman of West Moors Home Watch, had a significant part to play in driving forward the idea of Sheduction, along with Brian Frecknall and the former Safer Neighbourhood Officer, PC Tony Tester. The idea to educate people about the crime using a mock up shed, was born from the Community Office. It has appeared at many local and county events – providing crime prevention advice to many people.

Sheduction crime prevention tips

- * Keep gates, fences and walls in good repair to prevent intruders from getting in
- * Grow prickly plants close to vulnerable areas such as windows, fences, boundary walls and drainpipes
- * Avoid leaving expensive equipment like garden tools, mowers, mountain bikes and power tools in the shed
- * If you have nowhere else to store valuable equipment, take measures to secure your shed, i.e. fit a shed alarm, use reinforced hinges and locks and fit metal grills over windows
- * Make sure the contents of your shed are marked with a proprietary security marker
- * Make a note of serial numbers and photograph valuable equipment
- * Secure valuable items to a strong anchor point using security cables, chains and robust padlocks
- * Don't leave ladders and tools lying around in your garden - these could be used to break into your home
- * Fit movement-sensitive security lighting
- * Check your insurance cover includes the contents of your shed

Safer Neighbourhood Team report

With the summer now coming to an end, we are starting to experience an increase in calls about rogue traders. The current theme appears to be the selling of generators from the back of vans or offers to complete gardening work. Unfortunately some of our residents have become victims to these people, with one elderly lady paying £350 for a generator. Luckily she has been able to cancel the cheque with the bank. We ask that residents keep their wits about them if approached regarding work and that they try and get as much of a description of the people as possible. This helps us to locate and identify offenders more easily and quickly. Please call Dorset Police on 101 at the time as this again gives us the best chance of finding people who may still be in the area. If the persons refuse to leave, then call 999 immediately.

Another issue that seems to be on the increase again is the Microsoft scam phone calls. In recent weeks there have been several incidents in Dorset, including the Ferndown area, where people have received these calls. The callers say that they are from Microsoft and that the victim's computer has become infected with viruses and spyware. They then state that this can be fixed for a fee. Please do not be fooled by this type of scam. Banks, Microsoft and other such businesses do not carry out these types of practices.

Unfortunately there have been several burglaries in the area since the last newsletter. Access is being gained via the rear of properties, usually by smashing or forcing windows and doors. Cash and jewellery appear to be the targeted items. Can we please ask that residents refrain from keeping large amounts of cash in their homes and that they keep a record of their jewellery. This can be done by taking photos of each item and getting an approximate value from a jewellers.

Over the next six months, we will be running a project called 'Your Dorset. Your Police. Your View' where we will be engaging with the public to raise their understanding about the complexity and challenges of modern policing, and seeking their views on a number of topics. We would also like your help both to promote the project to the public and to take part yourself.

There will be features, events and activities that will show the public what policing is really about in both the visible areas the public are familiar with, such as neighbourhood policing, and our often unseen work to keep them safe from risk and harm. Colleagues

from across the Force have been contributing to the project to identify the areas we should feature and to decide what questions we would like the public's help to answer.

Each month will focus on a different theme. Activities during the first part of each month will focus on sharing information about the topic to improve people's understanding, with the second part then collecting their views.

The monthly themes are:

September – Preventative and proactive policing

October – Protecting you from risk and harm

November – Local policing in your area

December – Working smarter and closer with others

There will be a short break in January to analyse views received so far, before the final month:

February – Feeding back the findings so far, seeking views on how to meet multiple priorities across different months while still meeting our financial challenges, and explaining how the Force will be using the results.

Overall we aim to use the findings to give the public a better understanding of policing and to help make decisions about our policing priorities in the future, particularly if we continue to face financial challenges.

More information can be found at: www.dorset.police.uk and clicking the link for Your Dorset. Your Police. Your View.

Many thanks

PCSO Dan Byrne

Spread the word ...

...next time you are chatting to a friend or neighbour why not help us spread the word?

Home Watch members receive:

- * 4 newsletters a year
- * a recommended Traders' List
- * crime alerts from Dorset Alert
- * access to subsidised security equipment
- * potential insurance discounts

Or perhaps you or a neighbour would like to help by being a street coordinator? Either in your street or one nearby—it's not very onerous—contact Paul Nixon 01425 472742 if you can help.

Inspector Dave Kewley, East Dorset Neighbourhood Police Inspector

Hello, I would like to take this opportunity to introduce myself. I'm Acting Inspector Dave Kewley and for the next few months I will be your new Neighbourhood Inspector whilst Mr Nock has moved up in the world and is now the Acting Chief Inspector for this side of the county.

We as a section continue to improve and are developing new ways we can tackle crime and better serve you as a community and part of this involves the implementation and use of new technology.

I am aware Inspector Perry shared some excellent collaborative work we had undertaken with police in Swindon securing convictions for thieves operating in multiple counties. Well, we as a force have introduced a new system called NICHE and this is the same system as used in many other forces around the country allowing us to share information with our neighbouring forces far more easily with the goal of having a far wider-reaching impact on criminals who are still insistent on coming into the county with the sole aim to commit crime.

Part of NICHE has been the introduction of new touch screen computers which our patrol vehicles are now equipped with, meaning officers no longer need to go back to the police station to complete their work and meaning that statements and other important enquiries can be completed there and then, at the scene of an incident, making the service we provide truly mobile. Thus, more time can be spent where it matters, being out and about being seen.

A recent incident of dwelling burglary has highlighted just how important modern technology can be. Following a burglary PS 2368 Scott McFarland took it upon himself to re-visit the area during a night shift where he used a thermal imaging camera to search the area. He was able to see a human figure in the grounds of the property and was able to detain the male who was later identified as the person responsible for the burglary. It would have been impossible to locate this male without the help of the camera and we are hoping to increase its use to target and prosecute poachers.

I would like to take this opportunity to reinforce the previous messages given to you by ACI Nock and Inspector Perry that as a section at this time of year we do see an increase in rogue traders offering roofing, gardening and driveway work, often cold calling on the elderly. Also we do still fall foul of opportunistic thieves stealing valuables which have been left out on display, from vehicles.

Please continue to look out for your neighbours, especially those more vulnerable and don't make it easy for thieves. Remove all valuables from your cars, make sure you lock up your sheds and don't leave your house insecure when you go away. If you see anything suspicious, report it on 101 or via Crimestoppers. You are our eyes and ears, and without you, our job is a great deal harder. Thank you for your continued support.

Inspector Dave Kewley

Trader's List updates

Please remove Cleaning Magic from the Cleaning section of the traders list due to retirement, and add:

CATEGORY	COMPANY	ADDRESS	TELEPHONE	DISCOUNT
Home Maintenance and Building	SNS Pointing (Checktrade) Simon Scammell Pointing brickwork, chimney, garden walls, patio repairs,	106 Beswick Ave , Ensbury Park, Bournemouth BH10 5AS	01202 512040 0871 214060 s.scammell@btopenworld.com	
Security, Alarms and Locksmiths	Cross Keys Locksmiths Peter Maclaren NCFE Level 3, 24/7 mobile locksmith, emergency door opening, boarding and burglary repairs, all locks supplied and fitted, UPVC specialist	18 Camellia Close, Three Legged Cross, Wimborne, Dorset BH21 6UD	07851 874999 Crosskeyslocksmiths1@hotmail.co.uk	10%
Home Maintenance and Building	Paul Billins Property Services Painting & decorating, tiling, small building work, etc., inside and outside	9 Whitfield Park Ashley Heath Ringwood BH24 2DX	07983 502432	10%
Electricians and Electrical repairs	DRW Electrical Limited Dave Windsor Domestic Installer, NICEIC Reg no 603680	42 Wessex Estate Ringwood BH24 1XE	07866 260845 dwelec7@gmail.com	